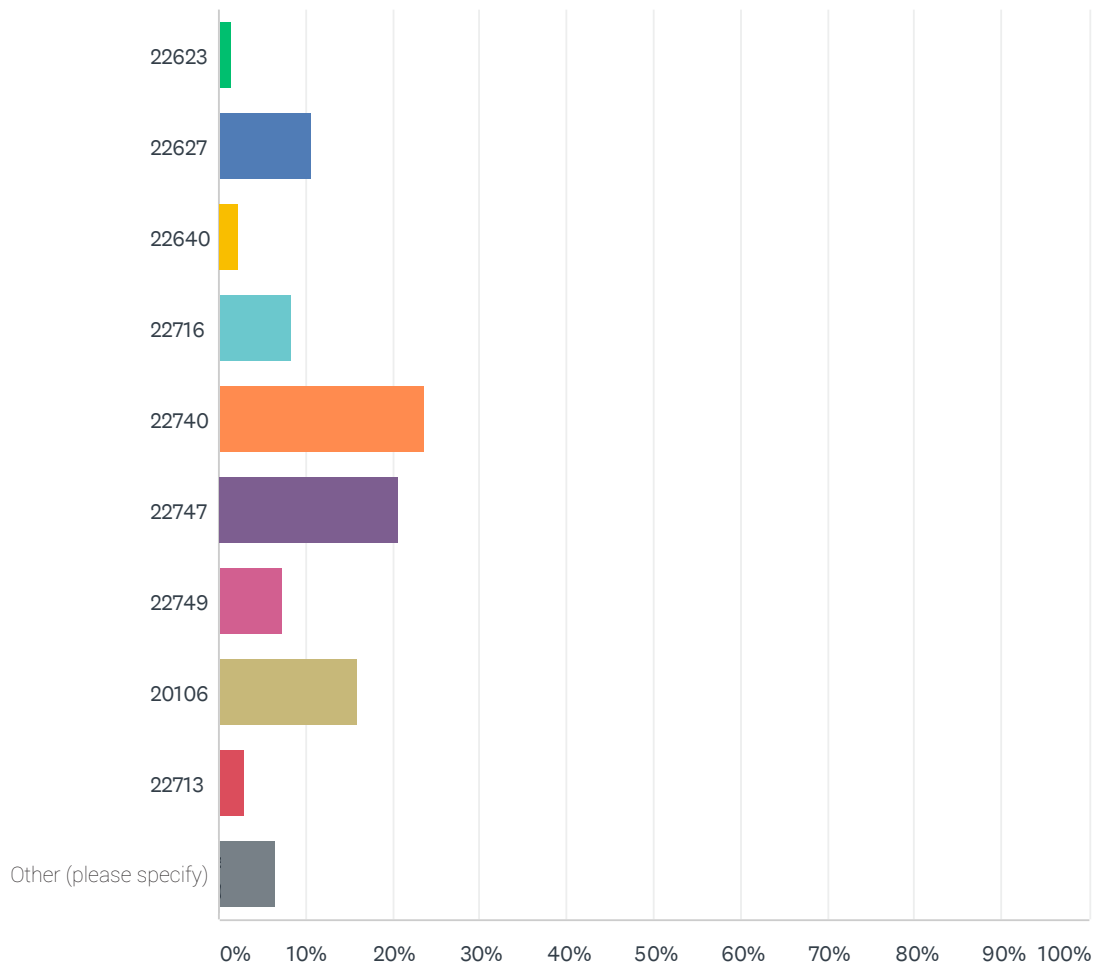


Q1 What is the zip code of your primary residence?

Answered: 447 Skipped: 3



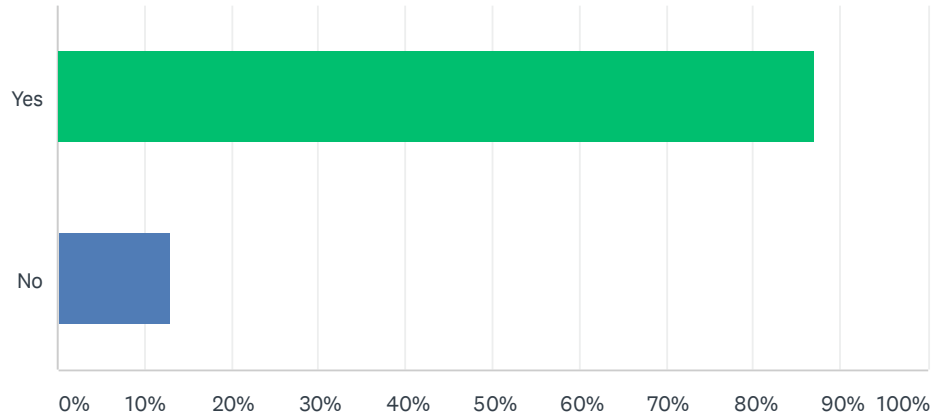
ANSWER CHOICES	RESPONSES	
22623	1.57%	7
22627	10.74%	48
22640	2.24%	10
22716	8.28%	37
22740	23.71%	106
22747	20.81%	93
22749	7.38%	33
20106	15.88%	71
22713	2.91%	13
Other (please specify)	6.49%	29
TOTAL		447

Other (please specify) Write-in Answers

- 20011
- 19944
- 22835
- Culpeper
- 20115
- 22724
- 22724
- 22713 we are in Rappahannock (Sperryville/Slate Mills)but mail goes thru this zip?
- 22714
- 20007
- 22407
- 22737
- 20106
- Culpeper
- 22044
- 20008
- 22701
- 20106
- 22630
- 22201
- 22630
- 20016
- 22630
- 24401
- 20186
- 22737
- 20186
- 22737
- 20106

Q2 Do you have an RCPL Library Card?

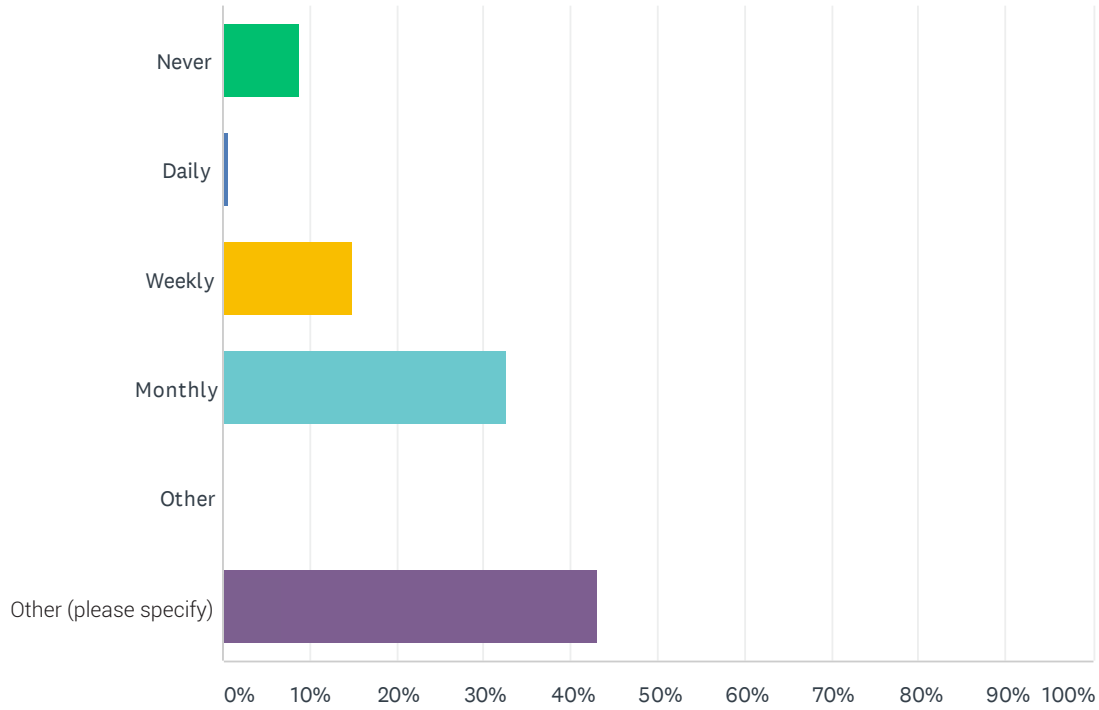
Answered: 444 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	86.94%	386
No	13.06%	58
TOTAL		444

Q3 How often do you visit the RCPL?

Answered: 445 Skipped: 5



ANSWER CHOICES	RESPONSES	
Never	8.76%	39
Daily	0.67%	3
Weekly	14.83%	66
Monthly	32.58%	145
Other	0.00%	0
Other (please specify)	43.15%	192
TOTAL		445

Other (please specify) Write-in Answers

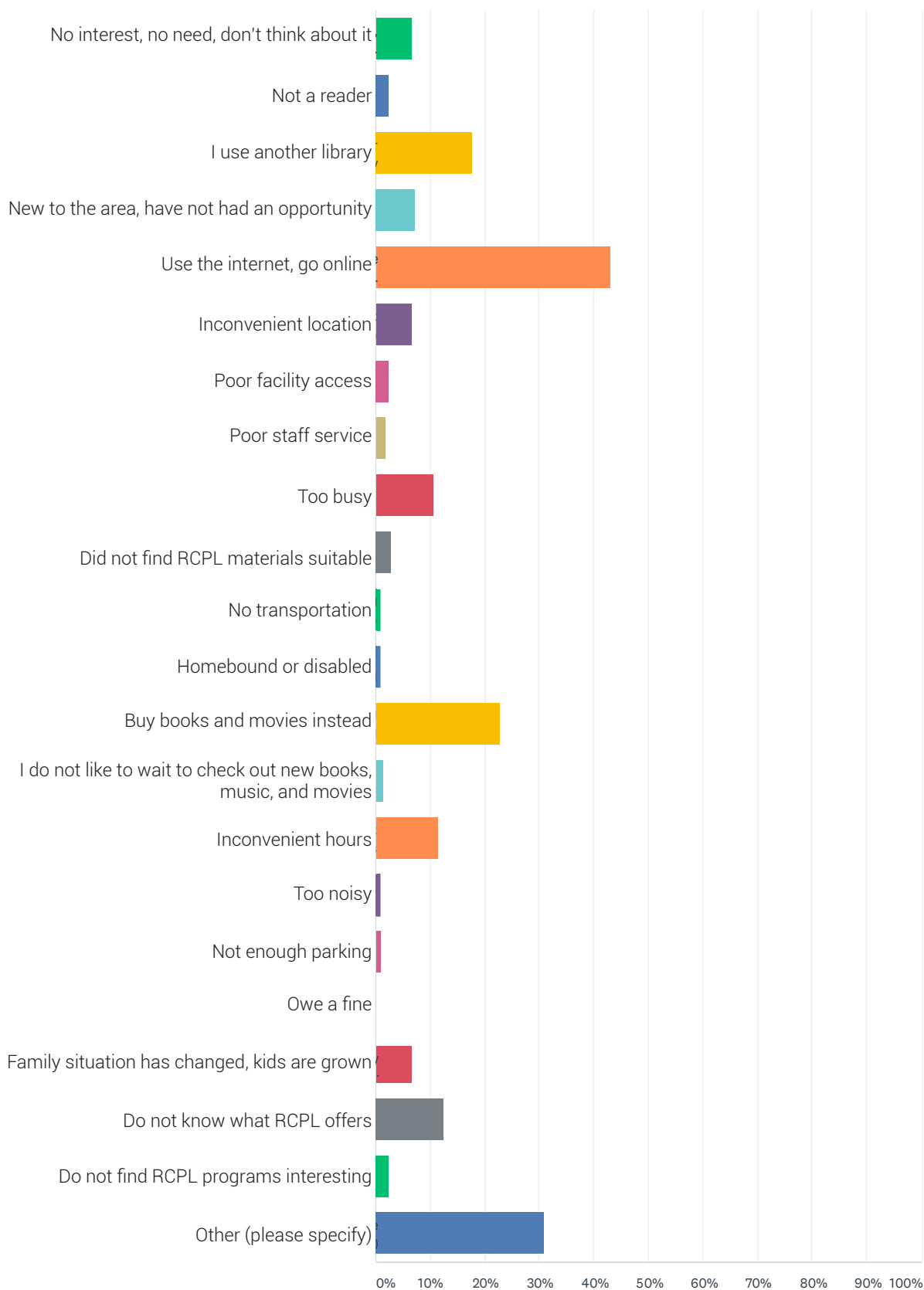
- I was a daily visitor until family commitments made it impossible for me to visit. Until then I would say I was pretty much one of , if not THE most consistent daily visitor for quite a while. I know the library and its staff intimately
- Once every other month or so
- Every time I'm in town
- First visit today
- I am dependent on rides from family and friends
- In non-pandemic time, 2-3 times a month
- 6we have a cabin here and whenever we come we use the library
- More in the summer
- 2-4 times a week
- Couple times a year
- Every 2-3 weeks
- 2-3 times a month
- Before pandemic, monthly. Expect to continue
- Rarely
- Occasionally
- When books are due!
- Once
- Occasionally
- Have visited twice in 15 years
- Randomly
- Sporadically, sometimes often sometimes not
- Sporadically
- Every other month or so
- Rarely maybe twice a year
- Whenever I'm in that neck of the woods. I don't travel to Washington often. It is about 30 mins from my house
- When there is a meeting
- Monthly -- pre-COVID
- Perhaps 3-4 times a year if attending a meeting there.
- When we need audio books for traveling.
- Physical site: monthly normally, but rarely during Covid. Website & BRDC: weekly or more.
- Occasionally
- Not often
- No regular pattern
- New patron so don't know yet
- Only once
- Frequently, but only electronically
- Not very often but every few months
- Twice a month
- For classes and lectures
- Annually
- Pre-covid, monthly
- Very seldom
- Periodic
- Quarterly
- Every couple months
- Quarterly or more
- 5-6 times per year
- Haven't had the opportunity
- About once a year, previously monthly for book club meetings
- I use the app "Libby" and constantly have an audiobook checked out. I stop by occasionally to look at books.
- Couple times a year
- Pre-pandemic, about once a month
- I used to visit weekly, now, not so much
- 3 times a year
- Annually
- Not for a while
- A couple of times a year
- Quarterly
- 3 or 4 times
- Occasionally
- A few times a year
- Very occasionally--Culpeper Library is closer to us

- 6 times a year --perhaps
- A couple times a year.
- Use to be daily now more like weekly
- When needed
- When I need or want to.
- Every 6 months
- Yearly
- Few times a year.
- We used to enjoy public meetings held in the Library: book events and various cultural presentations. It's been awhile.
- Monthly in person; more frequently on-line.
- Virtually—use Libby
- Used to go monthly before covid-19 hit, now not that often.
- Rarely especially since Covid.
- Sporadically at best
- As needed. Sometimes frequently and then not for a while.
- 3-4 times/year, but expect to use it more to take our e-books
- Irregular
- Seldom
- On-line monthly
- When I can
- Rarely
- 3-4 times/year
- When doing some special project
- Rarely
- I've been a few times, but not since covid
- Twice a year
- In person bimonthly or so, but I use the online download consortium frequently
- Yearly
- Every two weeks
- Fewer than monthly
- Yearly
- A few times a year
- Once or twice per year
- Sometimes
- More in the summer
- On e a month or so
- A couple times a year
- Several time a year
- Every couple months
- Occasionally
- 3-4 times since covid
- Weekly during non-pandemic times
- Occasionally
- Is it open?
- Once or twice per year.
- Not in the past year
- Only as needed for specific research projects
- A few times a year
- New to area
- Irregularly less than once a month
- If a community meeting is held here
- Haven't been in awhile
- As needed
- 3-4 times per year
- Every couple months - zero since COVID
- Not at all during the past year.
- Probably six times a year
- RANDOMLY
- Sporadically, sometimes frequently, but sometimes long periods pass without visiting
- A few times a year
- Just every so often....
- Occasionally
- Maybe 5 times a year
- Rarely

- Library was closed during COVID should start visiting more often now that it is open
- Every 3 months
- Obtained my card during COVID - have not had a chance to use.
- A few times a month over the summer.
- Moved here just prior to COVID striking - I've only been there twice.
- On occasion, though not very often.
- Quarterly
- I was there doing a 1-day research project
- Every few months
- Several times a year
- About every other monthly
- When necessary
- Not a lot right now but I will be retiring in a year and hope to be there more.
- Until the pandemic, usually one to two times per week.
- As needed, no routine
- Prior to Covid was visiting monthly
- Rarely due to attitudes of some of the volunteers.
- Not very often since the Covid but will resume
- Once every couple of months
- Once or twice a year.
- Several times a year
- Used to be every couple of days, then once a week, then monthly then never
- When I'm looking for my book club books.
- About every other month
- 3-4 x annually
- Several times a year
- Occasionally
- Was monthly prior to pandemic
- As needed
- Rarely
- Weekly pre-pandemic
- 6 times a year
- Not since covid
- Occasionally
- I occasionally attend meetings in the conference room.
- Not recently, but before Covid, monthly
- A couple times a year. Would have been more often but Covid affected our visits.
- Mostly during the summer with the kids
- A few times a year
- 2-3 times per year
- Quarterly
- Every couple of months
- A few times yearly
- Several times a year; its closer to use the library in Warrenton
- Very seldom
- 4 times a year
- On occasion --- every few months
- Sporadic but at least 8-10 a year.
- Mostly for special speakers
- Usually monthly but pandemic has changed that, hoping to return to monthly
- 1-2x year
- Less than 1 a month
- Probably monthly before Covid. We have not been there since though.
- Once a year
- Once in a while
- As needed
- As needed
- On occasion, mainly for internet when home internet is out or not working
- A few times a year, but want to use more often
- Occasionally
- Once a year
- Bi-weekly
- On an as needed basis. This may be yearly or monthly depending on my needs.
- 2-3 times per year

Q4 If you do not use the RCPL, why not? Check all that apply.

Answered: 207 Skipped: 243



ANSWER CHOICES	RESPONSES	
No interest, no need, don't think about it	6.76%	14
Not a reader	2.42%	5
I use another library	17.87%	37
New to the area, have not had an opportunity	7.25%	15
Use the internet, go online	43.00%	89
Inconvenient location	6.76%	14
Poor facility or access	2.42%	5
Poor staff service	1.93%	4
Too busy	10.63%	22
Do not find RCPL materials suitable	2.90%	6
No transportation	0.48%	1
Homebound or disabled	0.48%	1
Buy books and movies instead	22.71%	47
I do not like to wait to check out new books, music, and movies	1.45%	3
Inconvenient hours	11.59%	24
Too noisy	0.48%	1
Not enough parking	0.97%	2
Owe a fine	0.00%	0
Family situation has changed, kids are grown	6.76%	14
Do not know what the RCPL offers	12.56%	26
Do not find the RCPL programs interesting	2.42%	5
Other (please specify)	30.92%	64
Total Respondents: 207		

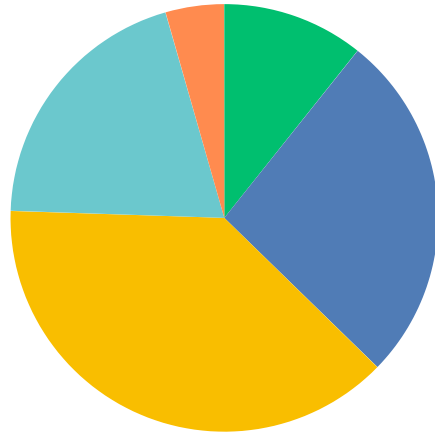
Other (please specify) Write-in Answers

- I have an extensive library myself and tend to keep (and re-read) books that I like.
- Mostly a time and distance constraint.
- We are weekenders and will use the smaller book barn
- Check out books with Overdrive
- Often look for books on CD to listen to in the car. Would love to see more CD's available for check-out. I go to Samuels Library for a bigger selection at present.
- More information needs to be available electronically and over the internet
- Overloaded schedule
- I use the library
- Only have time to use online services
- We use it.
- I use the online service provided by the library as much as possible!
- Most of the books available outside of the kids' sections (which is excellent in my opinion) are out of date. There are better, more relevant books in the Book Barn. Also, I lost my library card. If not for that, I would probably make more use of the online resources.
- I was working full time until recently and only occasionally visited library, usually for son.
- All of my experiences over the years with RCPL have been positive! I just got used to stopping by Warrenton library during errand outings. I attended the recent presentation to Rapp at Home... very good. RCPL is on my "radar" now
- Most interested in collections of University of Virginia Farm Extension publications on topics of local interest...vineyards, orchards, cattle, horses, sheep and goats, pastures, pest management, etc. I did not find these either during a visit or an online catalog search. I now download these online.
- Have huge supply of my own books. Want to start using library though
- I would enjoy more cultural events. As for the library's content, I'm curious to know if you have resources to help understand Rappahannock County's history. For example, what was the attitude of local residents here in the early 1930s, before the federal government brought electricity to the county? Was their considerable local interest in becoming electrified? And when it arrived, how was the electricity received by the locals? (I'm curious to know whether there was sentiment in favor of economic modernization in the 1930s, or whether perhaps there was not --- perhaps like the current local fears of modern telecommunications services like broadband and cellular services. Would the library have resources to help illuminate such history?
- I use the library
- Lack of interesting material
- I just have gotten out of the habit of using the library. Used to go all the time as a child/teenager.
- N/A I use it regularly and it's great! Especially location.
- We finally have good fast internet at home; many books that interest me are art how to and science or dog books that I want to own.
- Moved not as close now
- I have 2 small children. It's hard to get out of our routine at home to go out.
- Sometimes use Samuels Library as I do errands in Front Royal
- I work for a nearby system; otherwise would definitely use it more
- I use the RCPL audio book download service
- Covid kept me away but I use Libby for audio-books and kindle and love it
- I do use it
- We do use it
- Covid 19 restrictions have displaced Library use. In past, met there monthly for Book Club,
- N/A

- We don't get by there too often because we are at the other end of the county, but we do like the facility. I think it would be useful to be able to access the card catalog online....maybe that is already an option, I don't know.
- Pandemic!
- One day research project to gain info on a family that had historic roots in Rap Co
- Moved away
- I haven't been there much since covid...but used to go almost weeklythe best library experience
- I seldom need to get a hardcover or paperback book from the library. I get audio books online from the library but usually buy paperback or hardcover books..
- We use it often, more during summer months.
- I cannot pin point exactly why but I prefer Culpeper County Library - great hours even on week-ends - used to do Sundays. I liked the help desk and the research assists, I liked that if you had a meeting with someone you could rent a free room. I liked there are many computers, I liked the spread - people could read in various sections in the middle of library. I liked they had classrooms and classes, and so on. I'm a heavy reader of political books - if they did not have a new current one, they ordered it immediately if asked and then set it up to inform you of arrival, they always inform us through newsletter of what is coming up - they have/had more offerings. They were open and reliable during the pandemic with slightly altered behavior mechanisms., I gave up trying to see what Rapp Library had or did or...
- Well covid now would keep me out and I'm vaccinated...there could be a new attack from China with another type of virus to bring us to our knees again so I will continue to stay safe !
- COVID
- Pandemic
- Not since covid
- I do use the library.
- Selection of material is not as good as Culpeper Library
- Have stayed home. Ready to resume now.
- Unfortunately, I work during the hours of operation.
- Covid
- Too much hassle with my kids + masks.
- I don't go as often as the kids are grown and it's a drive. Living in Culpeper County
- It is a great Library but the Warren County/Front Royal Library is only 5 miles and Rappahannock's is 18 miles. I've participated in some venues there and enjoyed it's facilities where they are now . Any move should be ruled out! It's a very functional building in a good location --- just a bit further than the one above which --- by the way --- is much less customer oriented .
- Friends pass on their books to me and then I pass on
- Pandemic pushed me to online books, hoping to return to library and hardcover books
- Covid
- Check out books online
- Better selection and materials at large library systems
- I use a Kindle and computer.
- Would like more books on tape
- Too small a selection. It is fine to cater to general reading interest, but why not brand yourselves with a distinctive Rappahannock character by greatly expanding specific historical, geographical, botanical print, audio and visual media collections?
- We do use the library
- Many times I am searching for a title of a book or dvd and Rappahannock does not have it, so I turn to Fauquier Library and they often have the item I am looking for to check out.
- N/A I use the library.

Q5 How would you rate your knowledge about the RCPL offerings?

Answered: 429 Skipped: 21

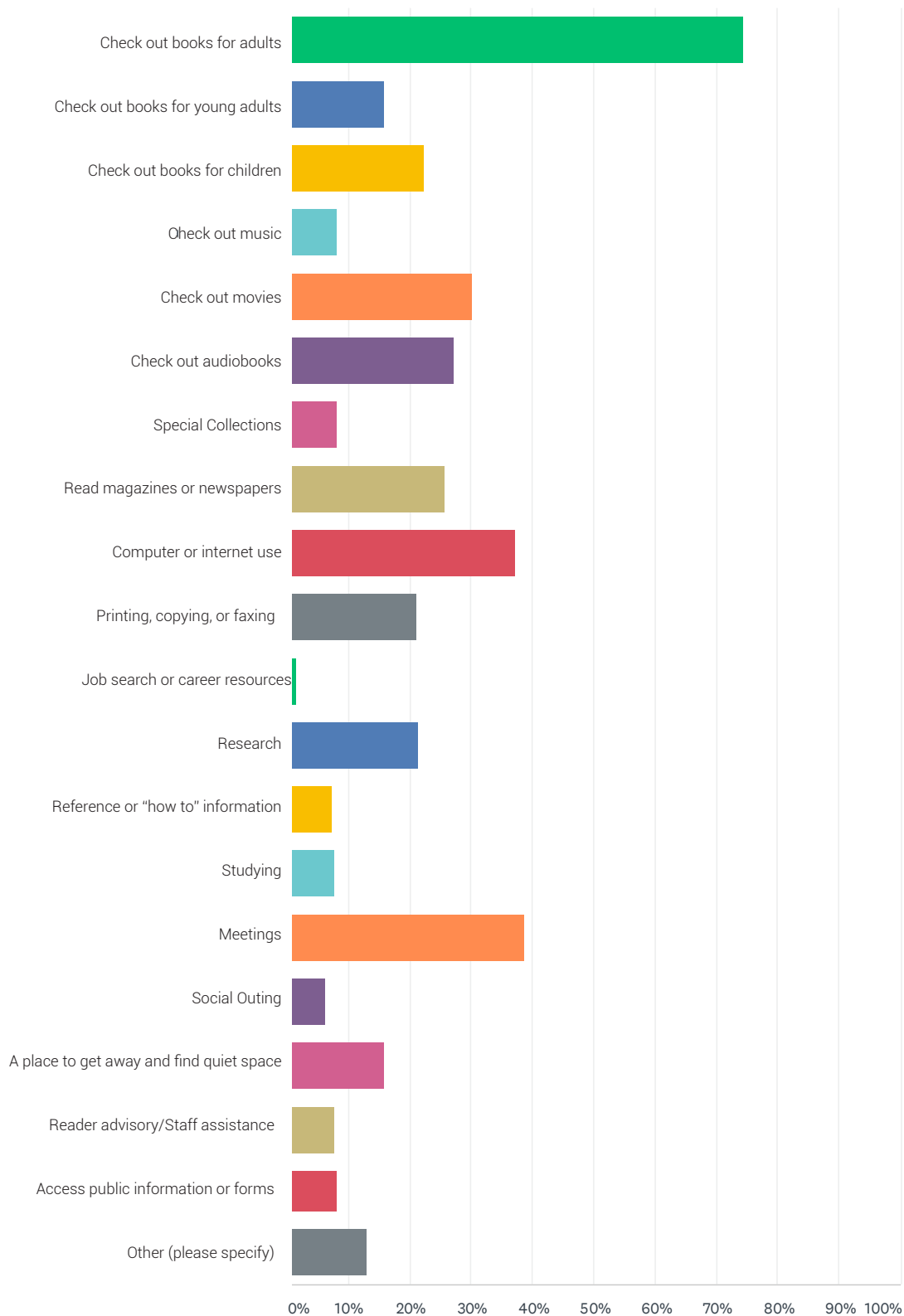


■ Poor
 ■ Some knowledge
 ■ Good
 ■ Very good
 ■ Excellent

	POOR	SOME KNOWLEDGE	GOOD	VERY GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
(no label)	10.72% 46	26.57% 114	38.23% 164	20.05% 86	4.43% 19	429	2.81

Q6 What services do you use at the RCPL? Check all that apply.

Answered: 426 Skipped: 24



ANSWER CHOICES	RESPONSES	
Check out books for adults	74.41%	317
Check out books for young adult	15.96%	68
Check out books for children	22.30%	95
Check out music	8.22%	35
Check out movies	30.05%	128
Check out audiobooks	27.23%	116
Special Collections	8.22%	35
Read magazines or newspapers	25.82%	110
Computer or internet use	37.32%	159
Printing, copying, faxing	21.13%	90
Job search or career resources	1.41%	6
Research	21.36%	91
Reference or "how to" information	7.28%	31
Studying	7.75%	33
Meetings	38.73%	165
Social outing	6.34%	27
A place to get away and find quiet space	15.96%	68
Reader Advisory/Staff Assistance	7.75%	33
Access public information or forms	8.22%	35
Other (please specify)	12.91%	55
Total Respondents: 426		

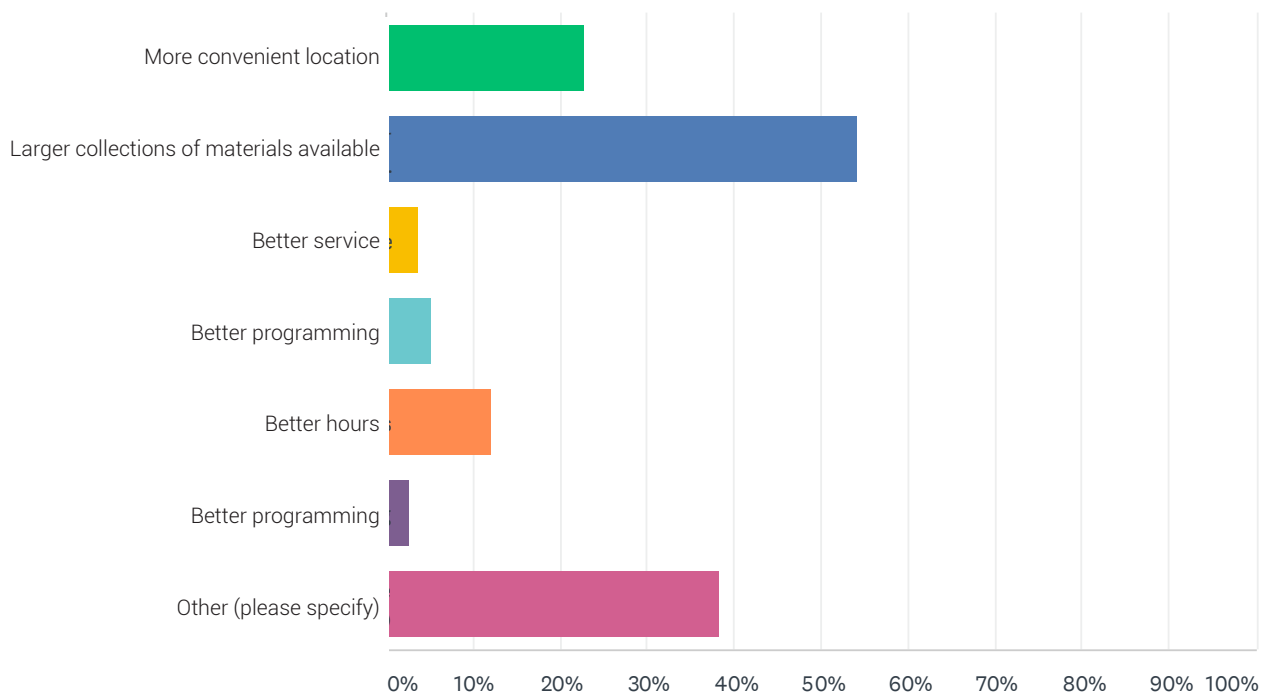
Other (please specify) Write-in Answers

- Use study room for private in person or virtual meetings
- Visit library staff who are more than staff--they are always awesome and helpful
- We have only recently started having WiFi access at our house and for 16 years have relied on RCPL for internet connectivity.
- Use internet
- Pre-covid, I met with computer person in the meeting room and attended evening talks on Fri.
- There used to be a 1st Friday group that brought in lecturers on local subjects : ghosts, invasive plants, bears in the park, Civil War sites, etc. Wonderful meetings - centralized site that saved everything (public safety committee, Fire Levy Board, etc.) from being held at the Washington Fire Dept.
- Digital downloads
- My children used the library almost weekly for books, movies, and internet before going to college.
- Often use wifi from parking lot because of poor performance of Hughesnet at home
- Buy books
- Respect the importance of the library but do not really use.
- Donate items for resale.
- Browse collection for items of interest
- I donate books
- Meeting space
- Give books to the Book Barn!
- I am very fond of the staff members
- Internet
- Attended a meeting there once
- Working so have to use digital
- I have used the computer assistance that was offered once a week.
- Don't use
- Currently do not use any services
- None at this time, though should start to use some like book club(?)
- Volunteer as a Friend of the Library
- Use of Library's wifi
- Virtual—Libby
- Preschool Story Time
- Children program
- E-books
- The Blue Ridge Download Consortium app has been a lifesaver during COVID!
- NA
- OverDrive audio book service but have not used it in a long time
- Buy books at the book barn then redonate after I read them
- Interlibrary loans - at least I did much of that before the Covid scare.
- Inter library loans
- One
- Check out AV equipment
- Restroom.
- Have not had a chance to visit but would most like use for items listed above.
- Attend public events
- Spend time exploring books & puzzles at library with kids
- I would use it more if I had time.
- These are all the services I use at a library - I don't know anymore what Rapp Library provides
- Digital resources (Overdrive)
- Check out books on cd
- I just have never had a need so have never been there and I helped **REDACTED** raising the funds to build it HA!
- Wi-fi

- Have no need. Haven't you heard libraries are becoming obsolete. Everything is on the computer.
- Interlibrary loans
- Staff/customer interaction couldn't be better .
- I don't use the library, however, I didn't know the was music to check out. I'd also use reader advisory/staff assistance and book check out for adults
- I've taken our Grandchildren there for story time and it's excellent
- Don't use.

Q7 If you visit other libraries instead of the RCPL, why? Check all that apply.

Answered: 214 Skipped: 236



ANSWER CHOICES	RESPONSES	
More convenient location	22.90%	49
Larger collections of materials available	54.21%	116
Better service	3.74%	8
Better programming	5.14%	11
Better hours	12.15%	26
Better parking	2.80%	6
Other (please specify)	38.32%	82
Total Respondents: 214		

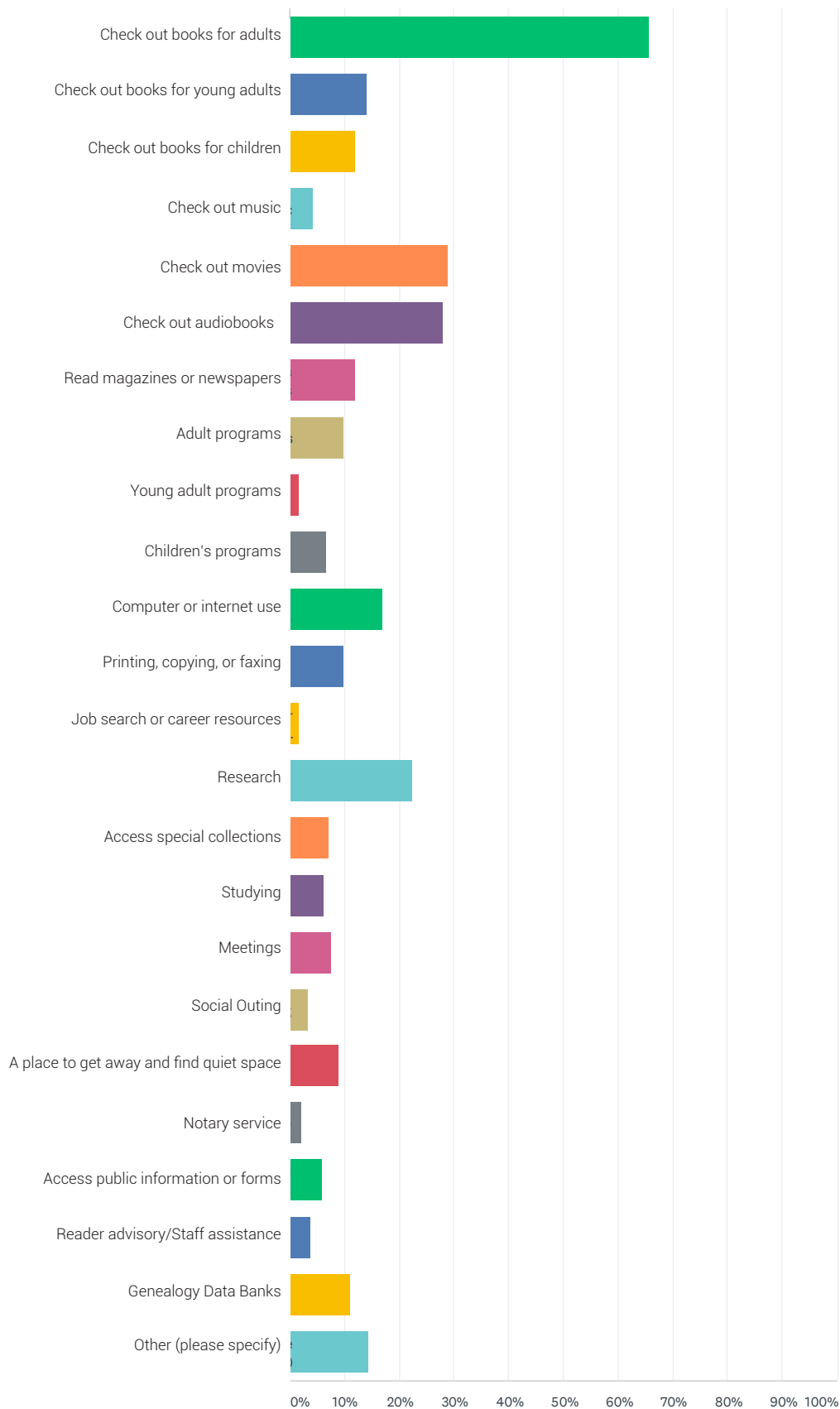
Other (please specify) Write-in Answers

- None of the above. RCPL is a jewel. It's staff and the facility serves all my needs
- I also have cards for the Madison and Culpeper libraries, as I used to live in Madison and I like choice! I also use the Virginian Room @Warrenton Public Library
- Rarely. Only when computer emergency and Rapp library not open
- I visit other libraries when not in Rappahannock County
- We use our library in Delaware where our primary residence is
- Convenience when in other areas
- Fauquier Library in Warrenton. It is a larger library and has books that Rappahannock Library does not have
- Just happen to be in Warrenton or Culpeper
- Culpeper Library on occasion
- Little Library at Flint Hill Post Office Free Shed at dump
- I work at a high school so I frequently use that library.
- Out of area
- It's convenient to the Safeway in Culpeper
- We grocery shop in Culpeper and sometimes go to theirs
- Retiree from Library of Congress and have borrowing privileges. Use for hard to find books.
- Financial Data Base. i.e. value line, morning star, etc..
- Where I live
- Do not really use the library.
- Culpeper library is closer to us + have a good genealogy research room
- I'm only in Rapp part-time and haven't visited yet, but plan to soon!
- Sometimes Culpeper, but IN ADDITION TO, not instead of RCPL ... and then for either location convenience or a particular item available.
- My research is highly specialized and I have on-line access to other libraries
- Digital checkout of material by scanner more convenient.
- I go to Culpeper Library at times since I am frequently in Culpeper and so it is convenient. But I like both Rappahannock and Culpeper libraries very much and have always found the service to be excellent.
- Not applicable
- To see what a "modern" library looks like.....
- Not app
- Don't use library, except for community things
- It is usually for convenience, I use the county library the most though.
- Better online library
- No
- Out of town/state visits
- It depends where I am. I prefer Rappahannock
- Don't visit other libraries
- Near to my bank and grocery stores
- It's not the larger collections of on-site material that is important, but the ability to find and obtain the materials held by other libraries.
- Was in town
- I don't visit other libraries
- Sometimes check Warrenton's used books for sale
- I don't usually visit other libraries
- Not applicable
- Depends on if I'm with my family from out of the county.
- NA
- I don't
- I live closer to the Samuels Public Library in Front Royal than I do the Rappahannock library.
- Don't visit other locations

- Work there (Fauquier)
- Sometimes I'm in Warrenton, or Montgomery County...have cards for both
- I visit Fauquier Library IN ADDITION TO RCPL because of their larger collection.
- None - i don't go anywhere else
- None
- Don't visit any other library
- I have been waiting for them to open
- Have visited Front Royal - WOW what a library
- Only when out of town, e.g., at our city house.
- Whenever I'm out of town
- N/A
- I visit several libraries in different geographical areas, primarily to access local historical information for genealogical research
- Just been going there longer
- I'm very happy with the RCPL. :-)
- Live in multiple locations
- When I'm at work in Arlington, there is a library next door; sometimes that is more convenient, but only when I'm at work.
- Occasionally I use libraries in other towns that I may be visiting.
- Bigger space
- Don't visit other libraries.
- I work at LFCC, so I have easy access to the library. (no special trip.) Also, I work at the Fauquier Campus, so the Fauquier Public Library is not too far off of my work commute route.
- N/A
- Na
- I don't
- I visit other libraries AND RCPL
- Only access RCPL
- I do not visit other libraries.
- Tend to use Warrenton where I shop and so it is just convenient.
- Do not visit other libraries
- Occasionally we would seek a book that RCPL did not have but that Fauquier or Culpeper did, so would go there for sake of expediency. Rarely have we needed an outside resource, though.
- I don't visit other libraries because they're too far and I have a toddler and life just doesn't accommodate that; however, I would likely visit other libraries occasionally if able in order to access a larger collection of adult reading material (the children's reading material seems excellent, though, and I don't feel any need to visit other libraries for that!).
- I don't.
- I just happen to be there and decide to visit on a whim.
- We don't visit other libraries
- Not applicable
- RCPL meets all my library needs; I rarely visit other libraries - only for convenience while traveling, etc.
- We use this library

Q8 If you visit libraries other than the RCPL, what services and programs do you use there? Check all that apply.

Answered: 236 Skipped: 214



RAPPAHANNOCK COUNTY PUBLIC LIBRARY
PUBLIC INPUT SURVEY

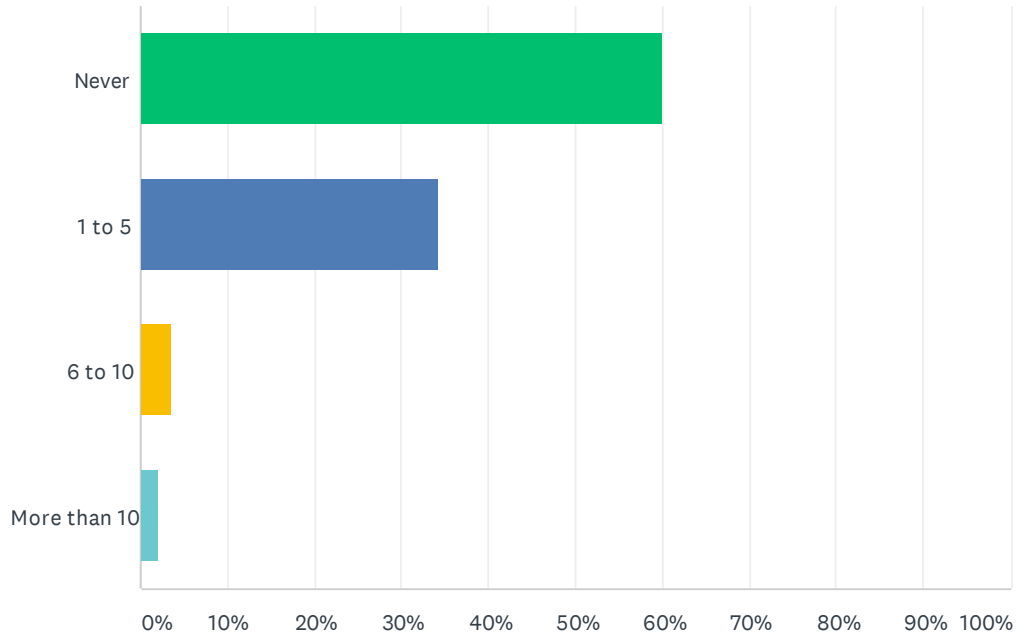
ANSWER CHOICES	RESPONSES	
Check out books for adults	65.68%	155
Check out books for young adults	13.98%	33
Check out books for children	11.86%	28
Check out music	4.24%	10
Check out movies	28.81%	68
Check out audiobooks	27.97%	66
Read magazines or newspapers	11.86%	28
Adult programs	9.75%	23
Young adult programs	1.69%	4
Children's programs	6.78%	16
Computer or internet use	16.95%	40
Printing, copying, faxing	9.75%	23
Job search or career resources	1.69%	4
Research	22.46%	53
Access Special Collections	7.20%	17
Studying	6.36%	15
Meetings	7.63%	18
Social outing	3.39%	8
A place to get away and find quiet space	8.90%	21
Notary service	2.12%	5
Access public information or forms	5.93%	14
Reader Advisory/Staff Assistance	3.81%	9
Genealogy Data Banks	11.02%	26
Other (please specify)	14.41%	34
Total Respondents: 236		

Other (please specify) Write-in Answers

- Use private meeting rooms or study rooms
- Writer's group
- Financial Data Base
- I have homes in several places, use libraries in all of them.
- N/A
- Compare building facilities to Rapp County library
- Not app
- None
- All digital
- I mostly use the resources of Virginia Tech Cooperative Extension Service online to find information that I need. This is a time-consuming process online because the information is seldom organized by region or county. Rapp library should consider offering selected guides to VA Tech extension publications and a smaller body of high-impact resources most useful to (and used by) local farmers and ranchers.
- I don't use another library
- Check used books for sale
- I don't visit other libraries
- Not applicable
- NA
- Kanopy movies, kindle books
- N/a
- Don't visit other locations
- Online databases like Consumer Reports, Value Line
- Only use other libraries if I'm out of town
- None
- Don't visit any other libraries
- Live close to this one
- I sometimes do research at the Library of Congress or the National Archives.
- Check out books on cd
- N/A
- Na
- See above
- N/A
- Do not visit other libraries.
- NA
- High speed internet access.
- None

Q9 How many times per month do you use the RCPL for computer or internet access:

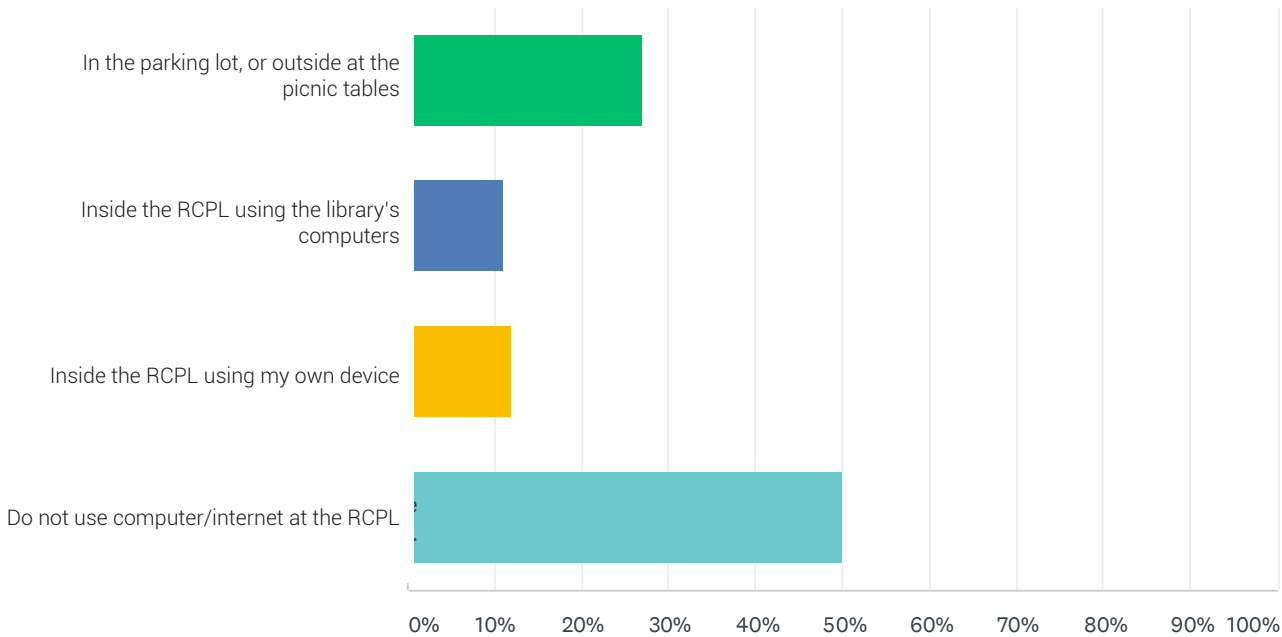
Answered: 428 Skipped: 22



ANSWER CHOICES	RESPONSES	
Never	60.05%	257
1 to 5	34.35%	147
6 to 10	3.50%	15
More than 10	2.10%	9
TOTAL		428

Q10 How do you access computer/internet at the RCPL?

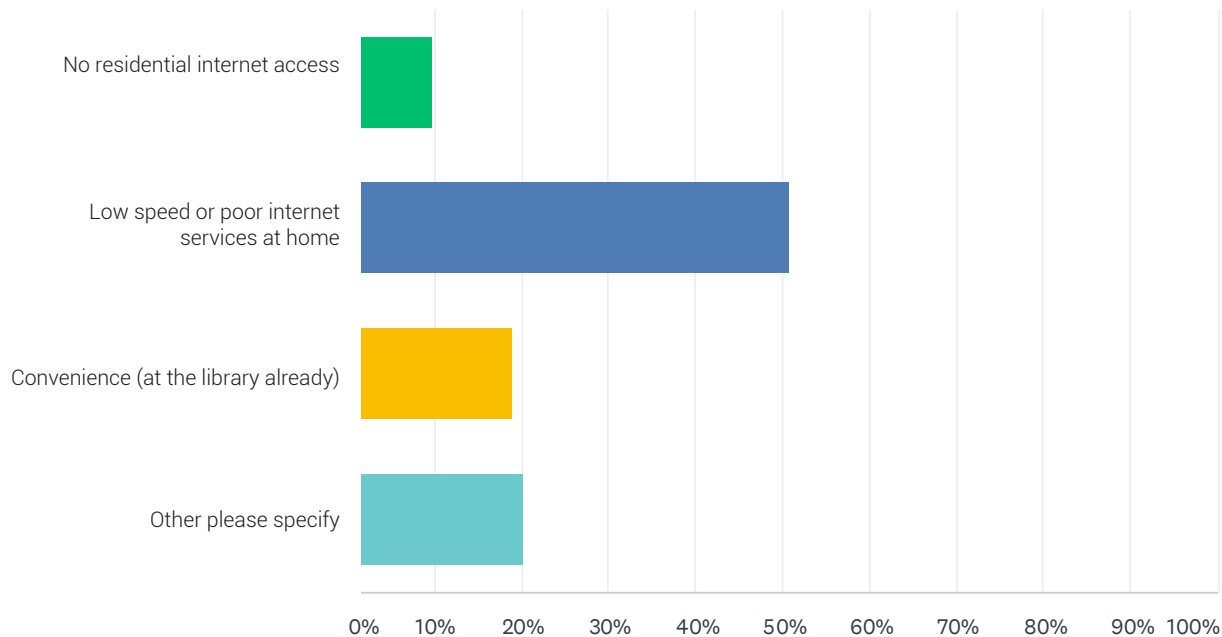
Answered: 404 Skipped: 46



ANSWER CHOICES	RESPONSES	
In the parking lot, or outside at the picnic tables	26.98%	109
Inside the RCPL using the library's computers	11.14%	45
Inside the RCPL using my own device	11.88%	48
Do not use computer/internet at the RCPL	50.00%	202
TOTAL		404

Q11 If you use the RCPL for internet access, is it primarily due to:

Answered: 252 Skipped: 198



ANSWER CHOICES	RESPONSES	
No residential internet access	9.92%	25
Low speed or poor internet services at home	50.79%	128
Convenience (at the library already)	19.05%	48
Other (please specify)	20.24%	51
TOTAL		252

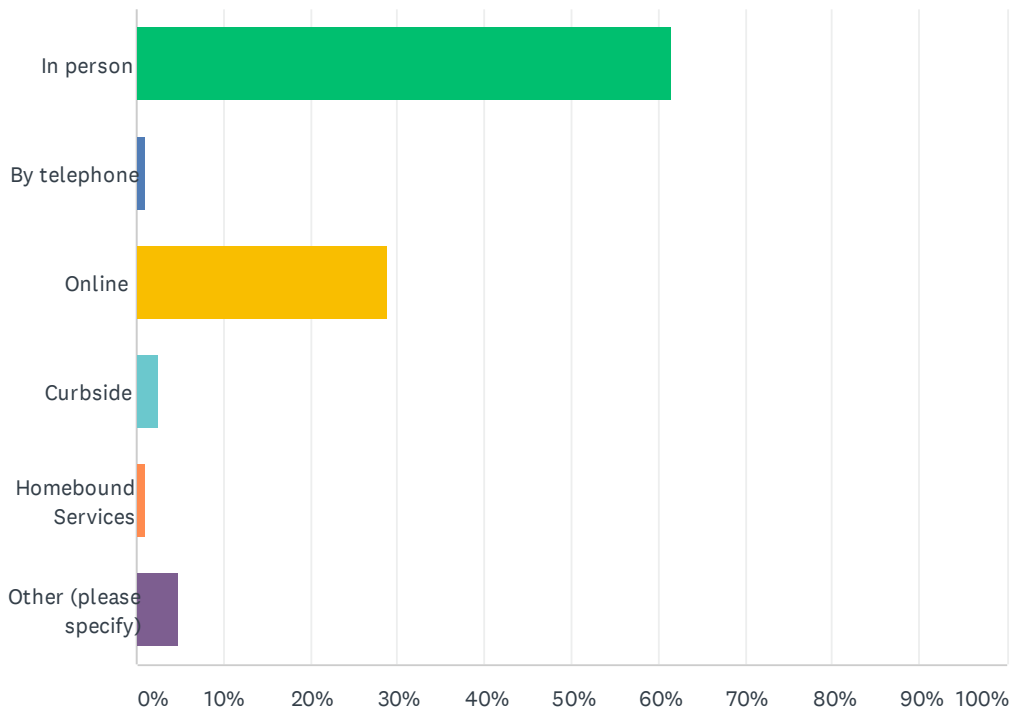
Other (please specify) Write-in Answers

- No longer use. Used to use every day . Too many people with no sense of hygiene.
- Don't use it.
- N/A
- One night a storm knocked out our internet and I had to send a document.
- N/A
- Help from computer educator on site. Very helpful
- None of above
- Low speed internet at home and convenience (already at the library).
- Use it during a meeting
- Do not use for internet access
- I have internet at home.
- Do not use
- Don't use
- N/A
- Did not have a computer I do now
- Mine is not functional
- Have own internet access.
- I don't use it for internet service
- Multiple reason. Library is at an ideal location. Sometimes internet is bad at home. Nice to have a different atmosphere.
- When I'm out and about sometimes I stop because I don't have a cell data signal.
- I'm case of internet failure at home
- NA
- I used to a lot but now have comcast at my studio in Sperryville and Tmobile home internet at home.
- Can't get home in time for a zoom meeting and stop in the library lot if out doing errands
- I used to live in a Rappahannock County location without internet. The Library parking lot was a go-to.
- If my DSL goes down due to weather
- None
- I don't use it.
- N/A
- Don't need your internet
- Don't use
- Don't use it
- Accessing and printing online documents.
- Readily accessible reference materials
- Quieter than home.
- Right now I only use it to check for messages when it is convenient (meaning when I am nearby). My business requires me to drive a lot and all over - I pretty much know certain places where I can access "hotspots" if I am in immediate need of getting a message or a call or to call sheriffs office (phone works on wifi - no tower service available)
- If the internet is down at my residence and I need to communicate I often head over to the library.
- I do not need to use RCPL for internet access ONLY because I work at LFCC. Otherwise, I would use the RCPL for internet access. Based on the # of times I take my children to work to use the internet, I would estimate that I'd use the internet at RCPL monthly if my work situation would change.
- N/A
- Na
- Outages in home internet service
- Comcast failure
- Waiting to pick up kids from activities and the Library has good internet
- Need to check something while away from home
- If I am in the general area working it is certainly easy to use and much closer than going home and even much, much closer than Front Royals .

- Need to print something or use a larger monitor
- I send my tenants, millennials, to the library for high speed internet. I'm a boomer, I can wait
- Do not use
- N/A
- Do not use
- N/A

Q12 How would you prefer to access the RCPL services other than WiFi?

Answered: 359 Skipped: 91



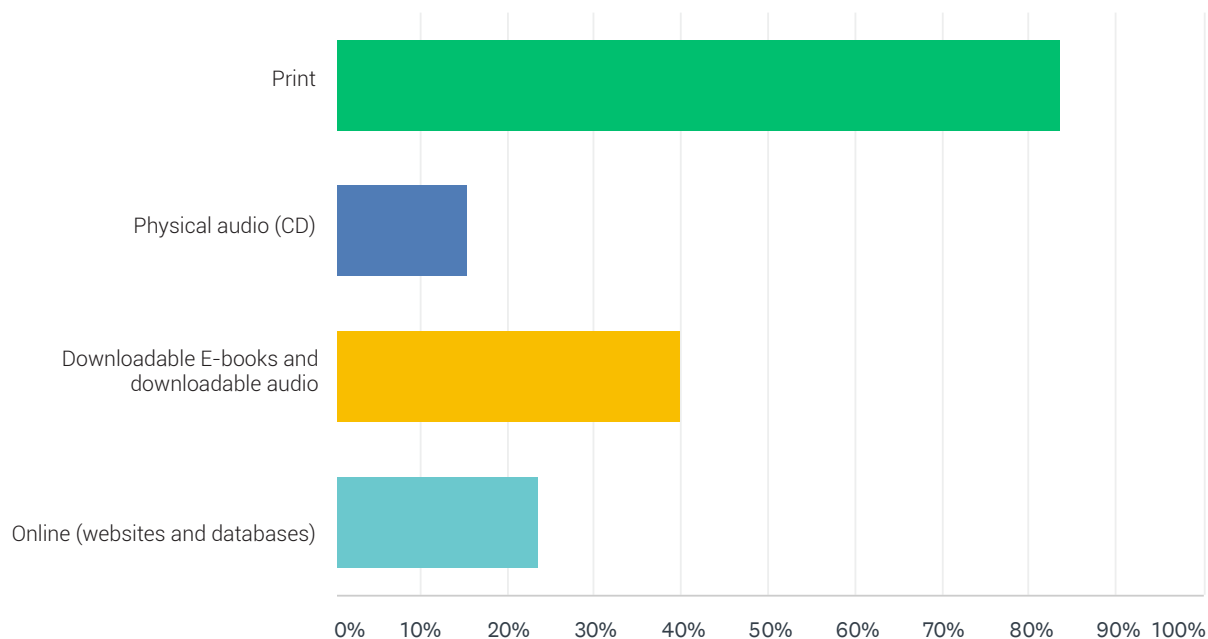
ANSWER CHOICES	RESPONSES	
In person	61.56%	221
By telephone	1.11%	4
Online	28.97%	104
Curbside	2.51%	9
Homebound Services	1.11%	4
Other (please specify)	4.74%	17
TOTAL		359

Other (please specify) Write-in Answers

- I would love to have an interface like Samuels does where I can see books out and books due. Something they don't have that would be wonderful is a way to pay fees online.
- None of above
- No need
- Don't know
- Don't know
- Over my head.
- None
- No preference
- I wish I could answer all that apply to this question.
- FIBER OPTIC Cable - Century Link is great over in Benntonville, Va & Portland, Or.
- Libby
- Sometimes I call to ask if a particular book or periodical archive is available.
- All of the above - if you want to be a class service provider you have to be willing to care for the needs of all of your market .
- When there are events there I will use it as well as the internet use. Been involved in meetings there and will again as long as it is not moved into town.
- Not sure what this question means, but I think wifi is dangerous, would prefer only hard wired internet access.
- N/A
- I don't understand this question

Q13 By which of these formats do you prefer to read books, magazines, and/or newspapers? Check all that apply.

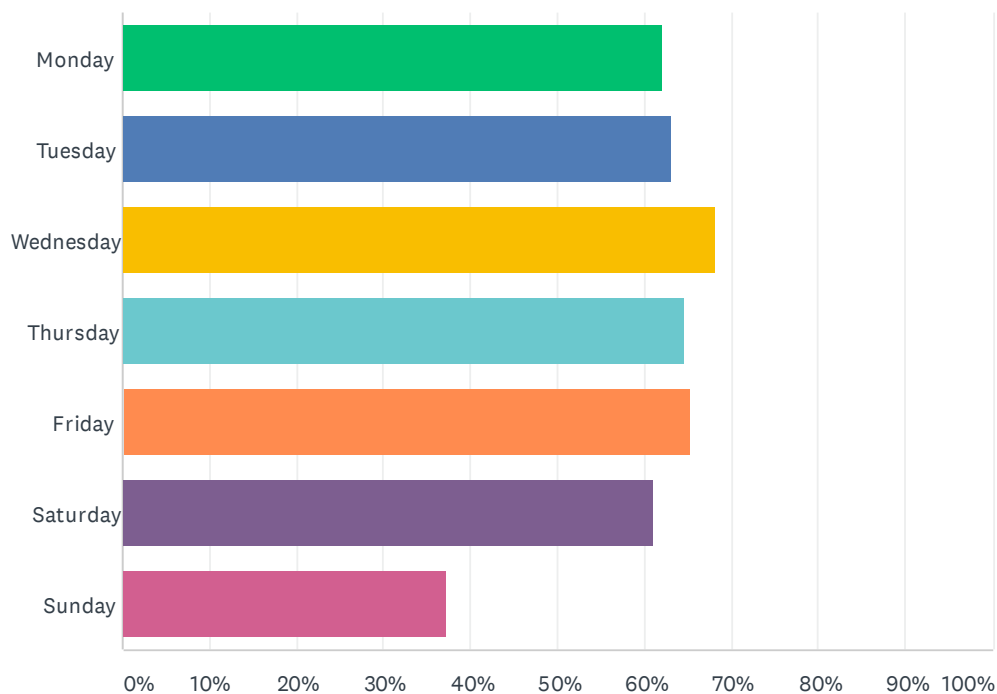
Answered: 437 Skipped: 13



ANSWER CHOICES	RESPONSES	
Print	83.75%	366
Physical audio (CD)	15.56%	68
Downloadable E-books and downloadable audio	40.05%	175
Online (websites and databases)	23.57%	103
Total Respondents: 437		

Q14 What days of the week would you prefer to use the RCPL? Check all that apply.

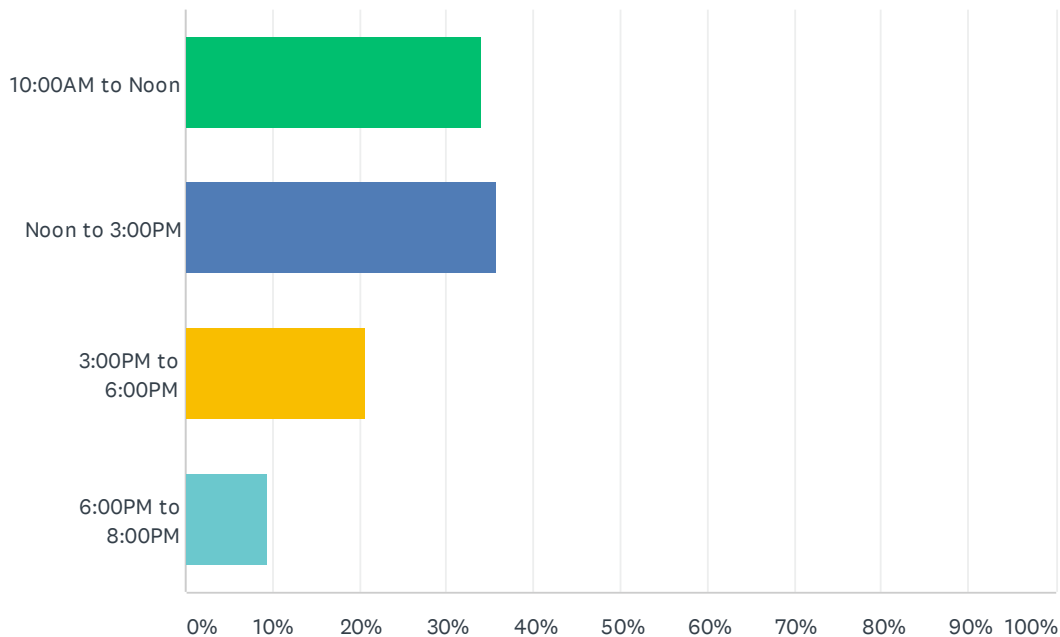
Answered: 377 Skipped: 73



ANSWER CHOICES	RESPONSES	
Monday	62.07%	234
Tuesday	63.13%	238
Wednesday	68.17%	257
Thursday	64.72%	244
Friday	65.25%	246
Saturday	61.01%	230
Sunday	37.14%	140
Total Respondents: 377		

Q15 What time of day would you prefer to use the RCPL?

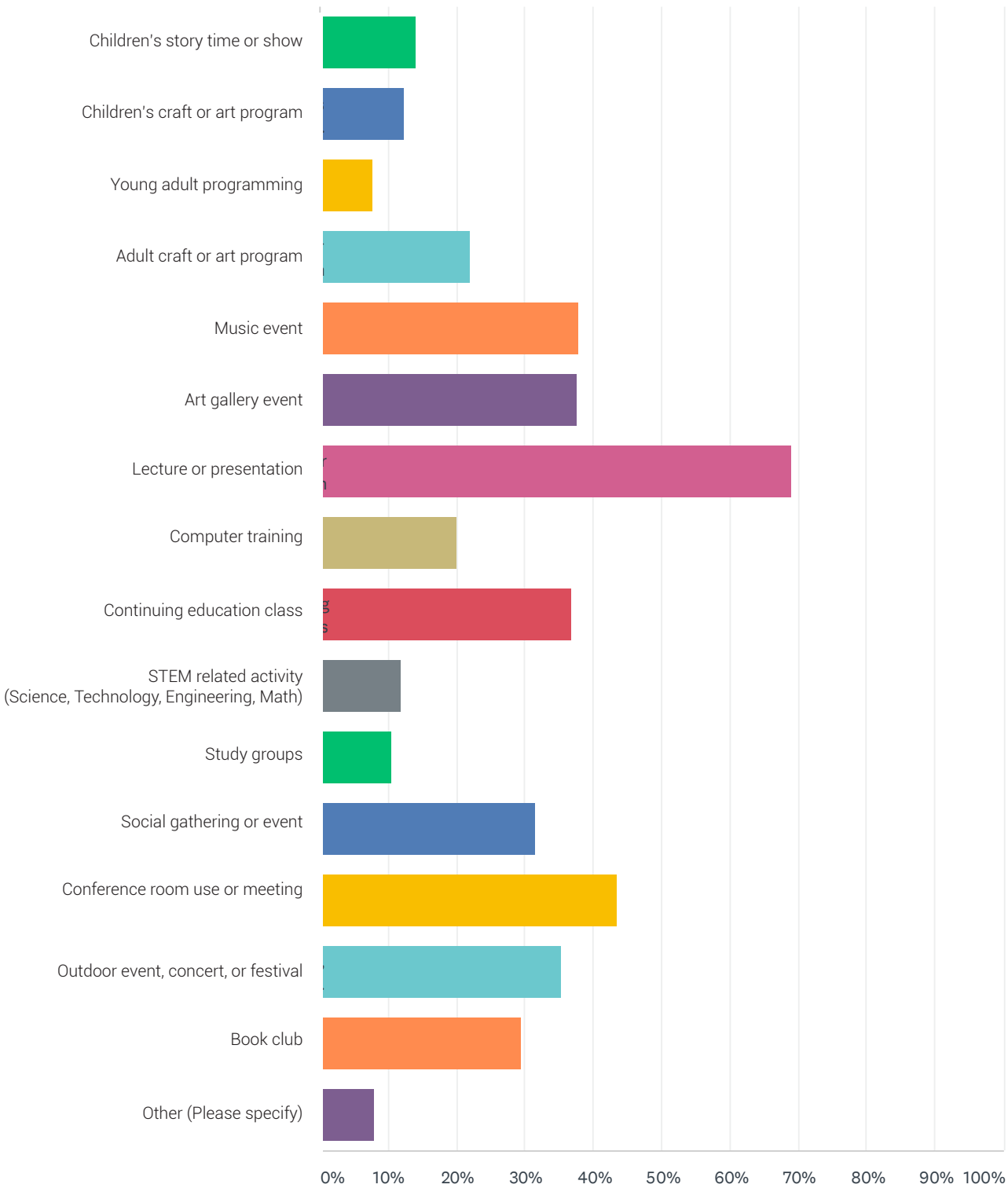
Answered: 382 Skipped: 68



ANSWER CHOICES	RESPONSES	
10:00AM to Noon	34.03%	130
Noon to 3:00PM	35.86%	137
3:00PM to 6:00PM	20.68%	79
6:00PM to 8:00PM	9.42%	36
TOTAL		382

Q16 What programs would you most likely use at the RCPL? Check all that apply.

Answered: 404 Skipped: 46



ANSWER CHOICES	RESPONSES	
Children's story time or show	14.11%	57
Children's craft or art program	12.38%	50
Young adult programming	7.67%	31
Adult craft or art program	22.03%	89
Music event	37.87%	153
Art gallery event	37.62%	152
Lecture or presentation	69.06%	279
Computer training	20.05%	81
Continuing education class	36.88%	149
STEM related activity (Science, Technology, Engineering, Math)	11.88%	48
Study groups	10.40%	42
Social gathering or event	31.68%	128
Conference room use or meeting	43.56%	176
Outdoor event, concert, or festival	35.40%	143
Book club	29.46%	119
Other (please specify)	7.92%	32
Total Respondents: 404		

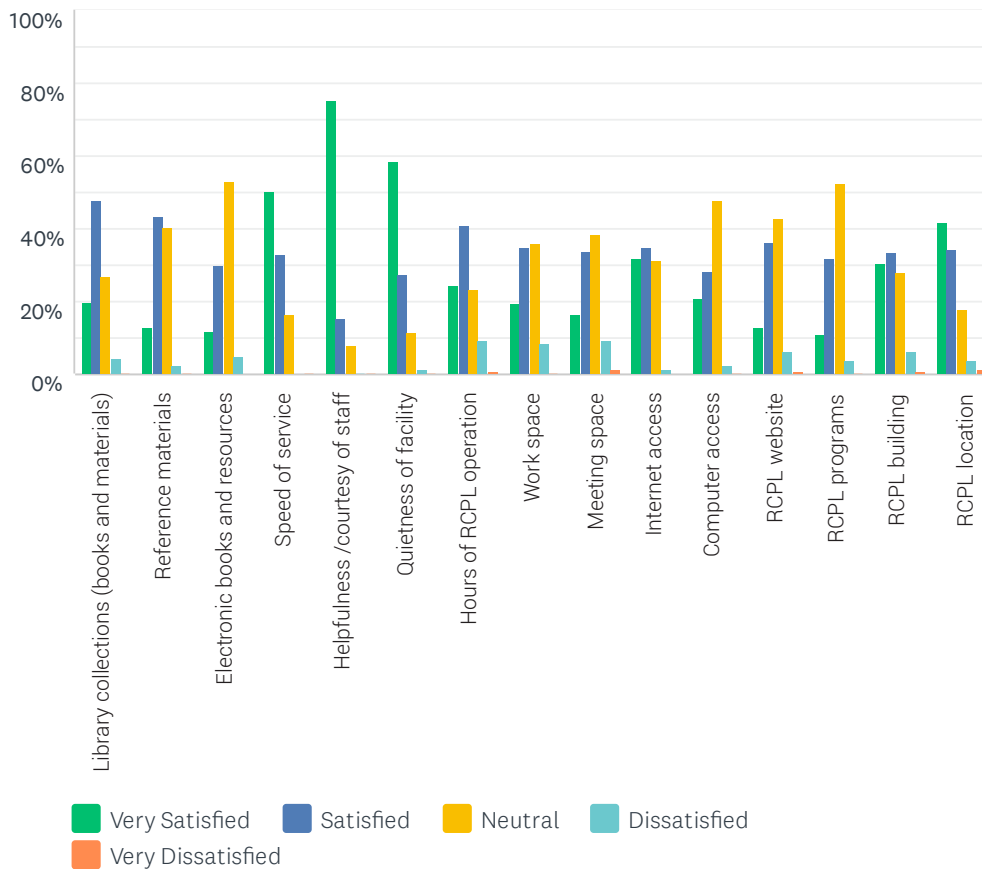
Other (please specify) Write-in Answers

- I think that the library should stay where it is and be improved and enlarged for the community. I think the grant and money received this purpose should consider enlarging and making it a pleasant place to linger. BOOK lovers. To address your survey one must look at the modern day purpose of a library. Which is a much bigger conversation than the questions asked. The library, in my opinion should remain where it is and be modified. As we know book lovers are a dying breed. However I do not go to the library to hear someone on their cell phone doing their shopping while playing on a computer. That is not why I go there. I go for peace and quiet.
- Spanish language events, services, collections
- Not usually in county for those events, but would come if I were
- Being disabled for now, I don't envision yet because of my restrictions/limitations
- I thought the Reading w/a Dog Program (Wagging Hearts???) was valuable and successful.
- Phone use training
- STEAM related activity
- A film related festival would be cool
- Political presentation by congresspeople
- I know there could be sensitivity from some quarters, but I think it would be interesting to have presentations about issues of local interest. For instance, I was recently curious about the indigenous tribes who populated this area prior to the colonial era. I suspect you have some materials in your local history collection which might have helped. I wonder if there are local residents who have conducted serious research on the subject. I would like to hear what they have learned. A book club might be the best forum for this.
- Book displays, authors and speakers on topics of local significance such as history, farming, gardening, forest, business, cooking, arts, barns, housing, food quality, view shed preservation, environment protection, weather, nature observation, bird identification, park information, etc.
- Movie nights/game nights
- Though I no longer have young children, I feel the county could really use more programs for young kids and moms to get together, meet one another, have fun. Maybe some indoor swings and pillows for the kids. Maybe a teenager hired to watch them? It's lonely and isolating to have a baby/child in the area, especially on the weekends. Nowhere to go, no way to meet young moms/families. Thanks!
- MAC computers!
- None
- Na
- Genealogy research
- My child is 17, otherwise I'd check off the children's programs and materials. I did use them, took her to some story times there when she was not school aged.
- Summer Reading Program for kids.
- Don't really access programs
- None. Just get books.
- None
- Genealogy research
- Adult writing groups
- Access to a notary public services.
- Checking out books
- 1 time thing
- Mostly, I am interested in the collections, not in programs.

- We don't have a facility large enough for programs like RAAC's Friday night speaker series. Even the theater is too small for the audience some could draw, plus it has no space for an accompanying exhibit. For example my brother-in-law is the 'grandfather' of storm chasing and would be an interesting speaker. He would need to show slides and video and would have interesting artifacts so a display area for those would be nice as well. The theater doesn't work for that.
- Socially conscious courses like Virginia Task force re: drugs as one example, open meetings from all area groups maybe once every month or every other month so people can peruse and see what they choose to participate in
- We would love to participate in children's programming or young adult programming when our son gets older, but our availability to do so depends on the schedule (we both work 8-4 M-F so daytime weekday events wouldn't work for our family).

Q17 How would you rate the following services?

Answered: 405 Skipped: 45

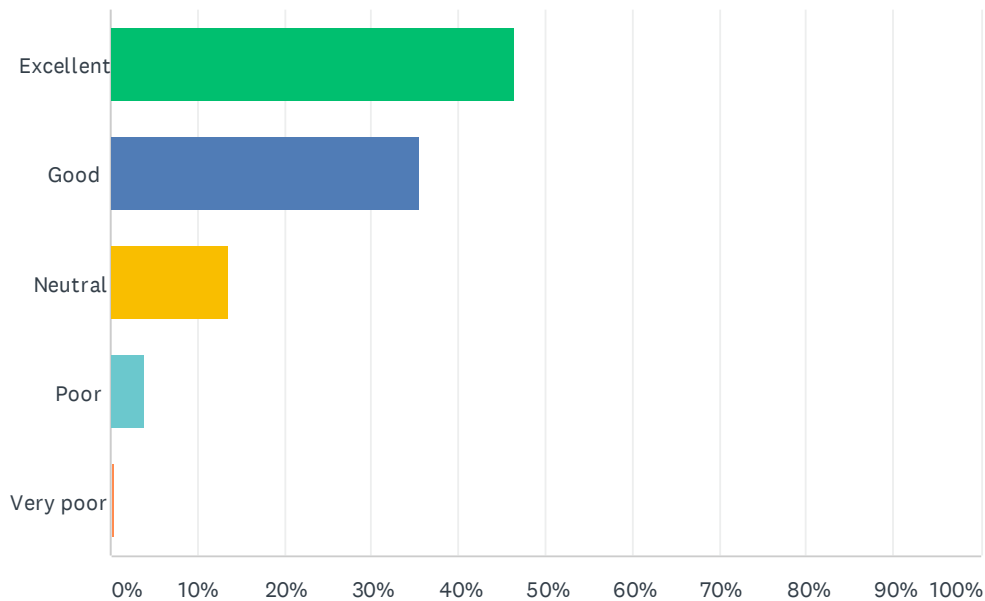


RAPPAHANNOCK COUNTY PUBLIC LIBRARY
PUBLIC INPUT SURVEY

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL
Library collections (books and materials)	20.05% 78	47.81% 186	27.25% 106	4.63% 18	0.26% 1	389
Reference materials	13.18% 46	43.27% 151	40.69% 142	2.58% 9	0.29% 1	349
Electronic books and resources	12.16% 40	29.79% 98	53.19% 175	4.86% 16	0.00% 0	329
Speed of service	50.40% 187	32.88% 122	16.44% 61	0.00% 0	0.27% 1	371
Helpfulness/courtesy of staff	75.45% 295	15.60% 61	8.18% 32	0.51% 2	0.26% 1	391
Quietness of facility	58.75% 225	27.42% 105	11.75% 45	1.57% 6	0.52% 2	383
Hours of the RCPL operation	24.74% 95	40.89% 157	23.70% 91	9.64% 37	1.04% 4	384
Work space	19.55% 70	35.20% 126	36.03% 129	8.66% 31	0.56% 2	358
Meeting space	16.67% 61	34.15% 125	38.25% 140	9.56% 35	1.37% 5	366
Internet access	31.82% 112	34.94% 123	31.53% 111	1.70% 6	0.00% 0	352
Computer access	20.91% 69	28.48% 94	47.88% 158	2.42% 8	0.30% 1	330
RCPL website	13.13% 44	36.42% 122	42.99% 144	6.27% 21	1.19% 4	335
RCPL programs	11.21% 37	32.12% 106	52.42% 173	3.94% 13	0.30% 1	330
RCPL building	30.68% 112	33.42% 122	28.22% 103	6.58% 24	1.10% 4	365
RCPL location	42.20% 157	34.68% 129	18.01% 67	3.76% 14	1.34% 5	372

Q18 What is your impression of the location of the current RCPL?

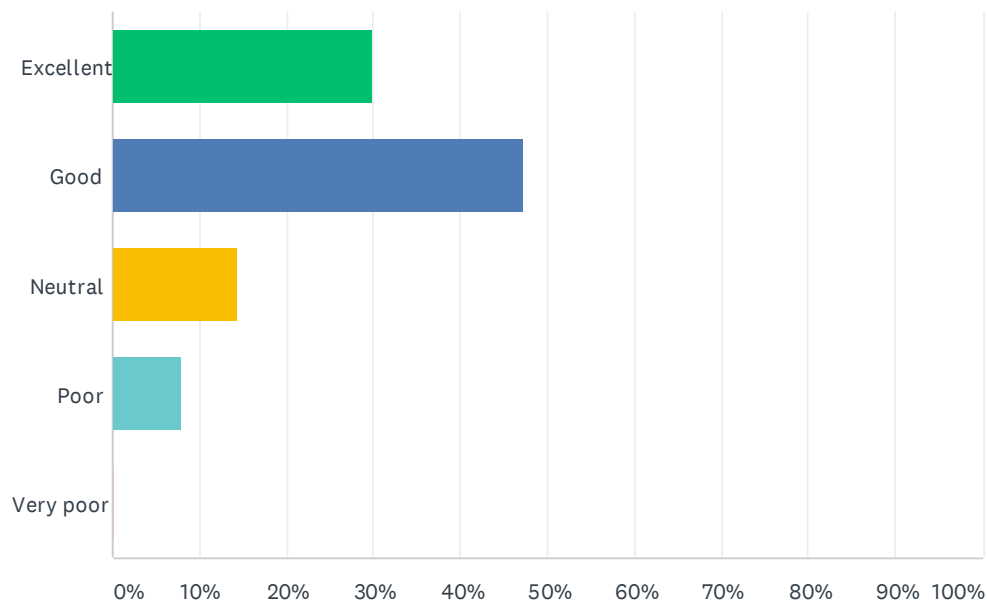
Answered: 433 Skipped: 17



ANSWER CHOICES	RESPONSES	
Excellent	46.42%	201
Good	35.57%	154
Neutral	13.63%	59
Poor	3.93%	17
Very poor	0.46%	2
TOTAL		433

Q19 What is your impression of parking at the RCPL?

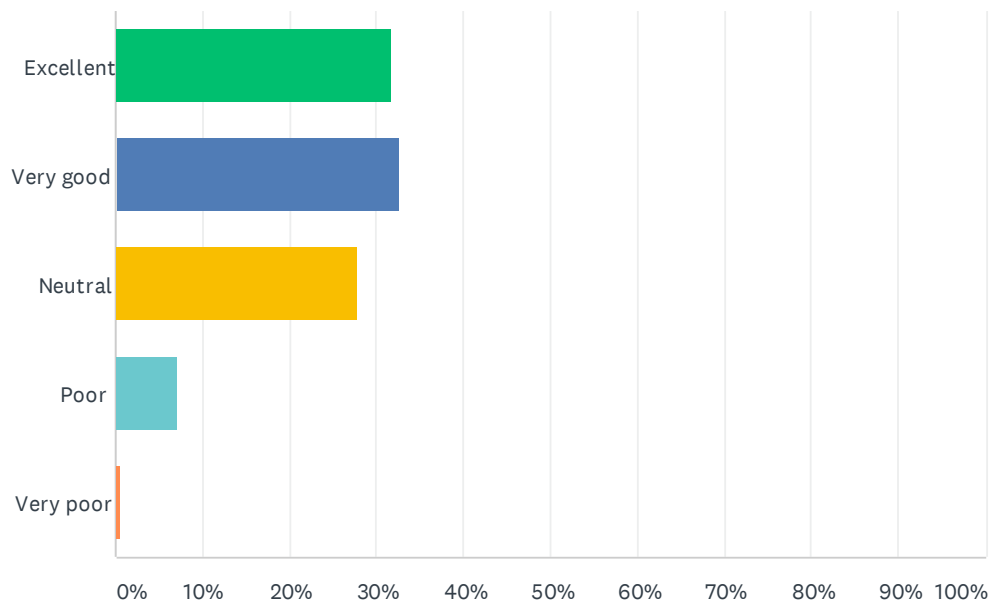
Answered: 437 Skipped: 13



ANSWER CHOICES	RESPONSES	
Excellent	29.98%	131
Good	47.37%	207
Neutral	14.42%	63
Poor	8.01%	35
Very poor	0.23%	1
TOTAL		437

Q20 What is your impression of the RCPL building?

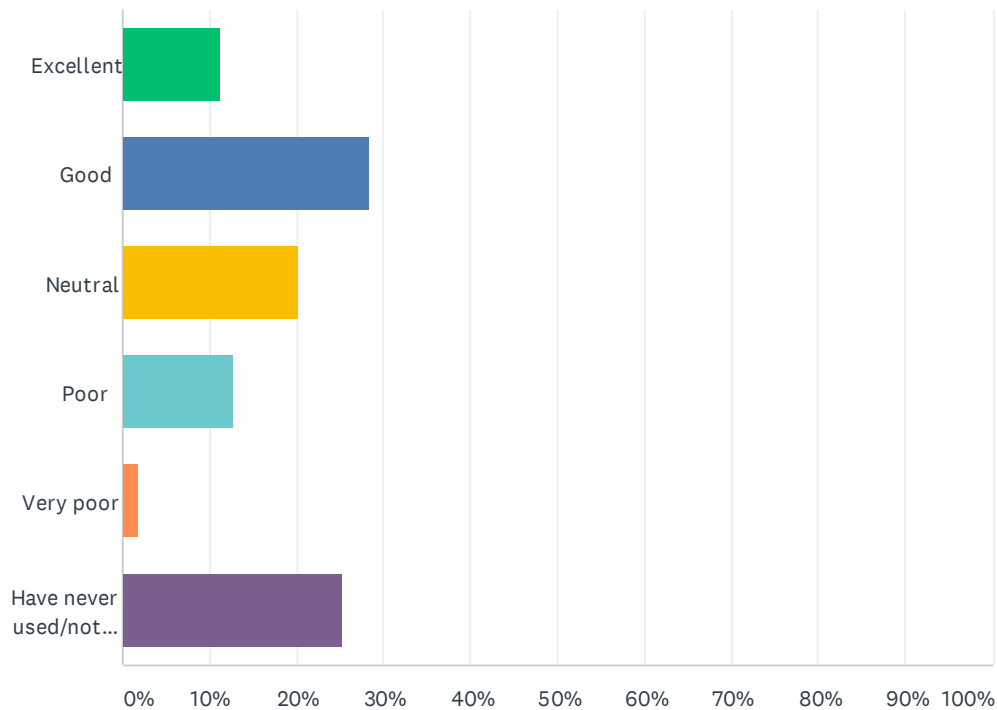
Answered: 436 Skipped: 14



ANSWER CHOICES	RESPONSES	
Excellent	31.88%	139
Very good	32.57%	142
Neutral	27.75%	121
Poor	7.11%	31
Very poor	0.69%	3
TOTAL		436

Q21 What is your impression of the functionality of the meeting room?

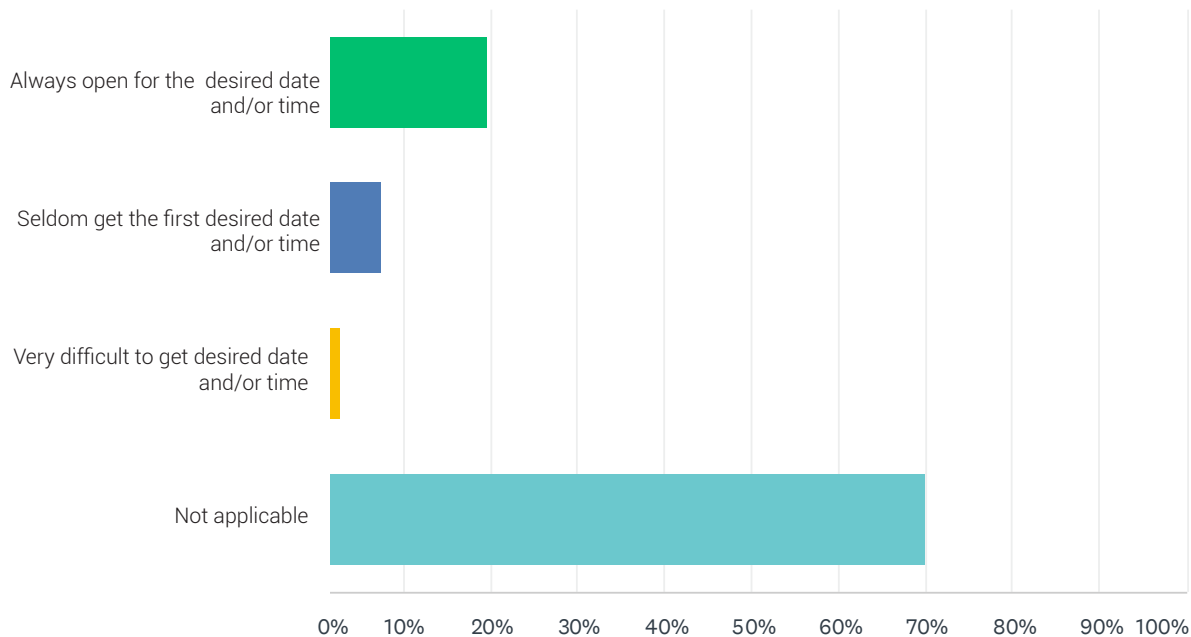
Answered: 439 Skipped: 11



ANSWER CHOICES	RESPONSES	
Excellent	11.39%	50
Good	28.47%	125
Neutral	20.27%	89
Poor	12.76%	56
Very poor	1.82%	8
Have never used/not applicable	25.28%	111
TOTAL		439

Q22 What is your impression of the availability of the meeting room?

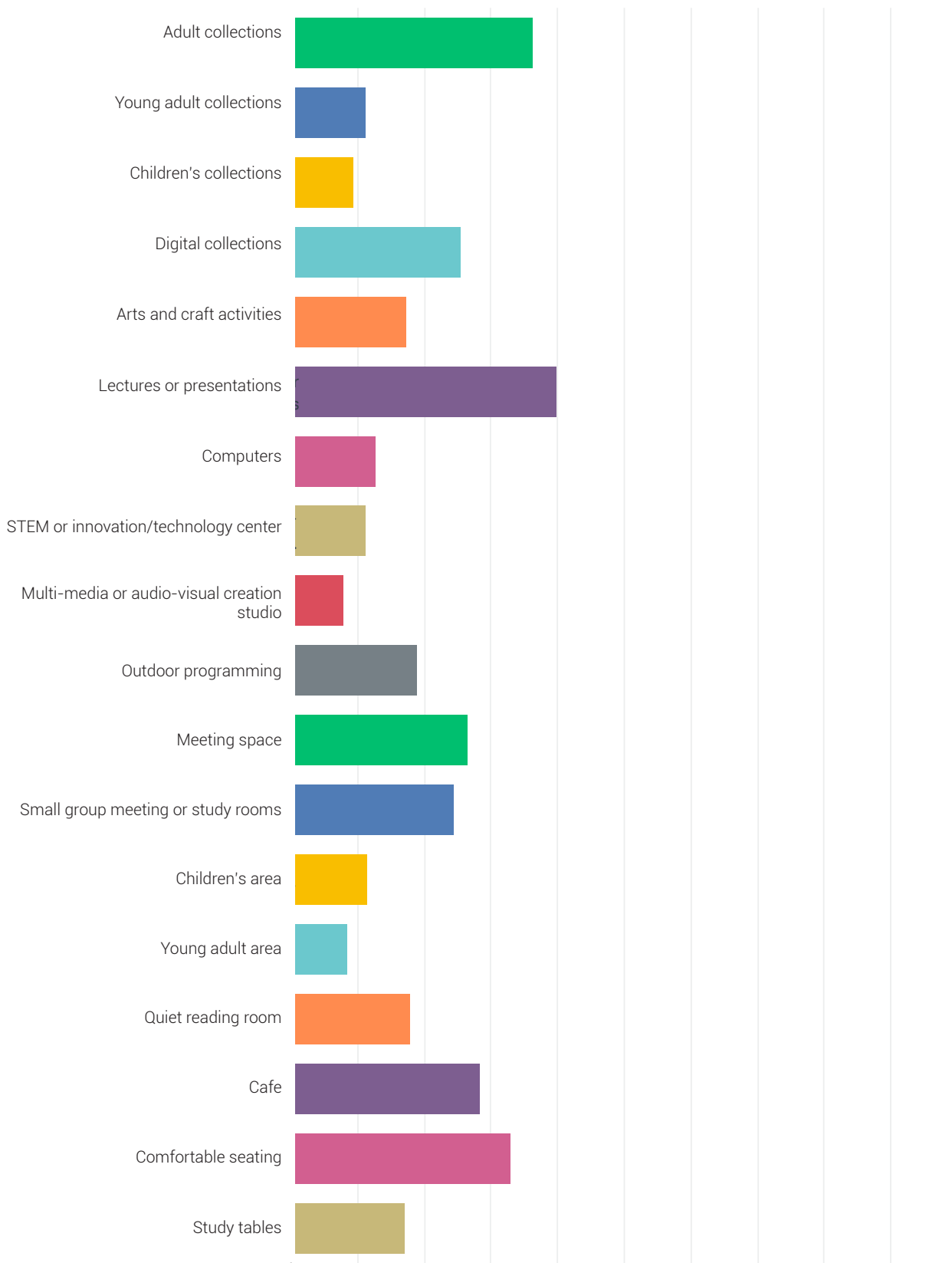
Answered: 430 Skipped: 20



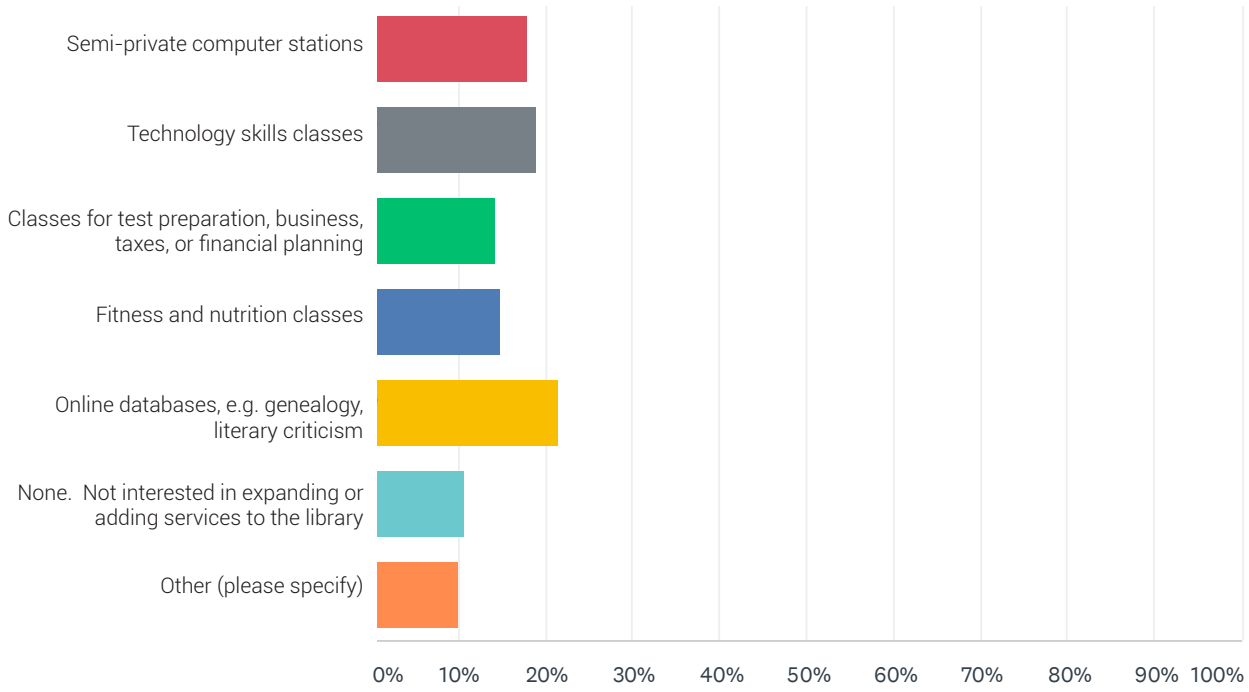
ANSWER CHOICES	RESPONSES	
Always open for the desired date and/or time	19.77%	85
Seldom get the first desired date and/or time	7.44%	32
Very difficult to get desired date and/or time	2.79%	12
Not applicable	70.00%	301
TOTAL		430

Q23 What services would you like to see added or expanded in the RCPL? Check all that apply.

Answered: 415 Skipped: 35



RAPPAHANNOCK COUNTY PUBLIC LIBRARY
PUBLIC INPUT SURVEY



ANSWER CHOICES	RESPONSES	
Adult collections	36.39%	151
Young adult collections	11.33%	47
Children's collections	9.40%	39
Digital collections	25.54%	106
Arts and craft activities	17.35%	72
Lectures or presentations	40.00%	166
Computers	12.77%	53
STEM or innovation/technology center	11.33%	47
Multi-media or audio-visual creation studio	7.95%	33
Outdoor programming	19.04%	79
Meeting space	26.51%	110
Small group meeting or study rooms	24.58%	102
Children's area	11.57%	48
Young adult area	8.67%	36
Quiet reading room	18.07%	75
Cafe	28.43%	118
Comfortable seating	33.01%	137
Study tables	17.11%	71
Semi-private computer stations	18.07%	75
Technology skills classes	19.04%	79
Classes for test preparation, business, taxes, or financial planning	14.22%	59
Fitness and nutrition classes	14.94%	62
Online databases, e.g. genealogy, literary criticism	21.45%	89
None. Not interested in expanding or adding services to the library	10.60%	44
Other (please specify)	10.12%	42
Total Respondents: 415		

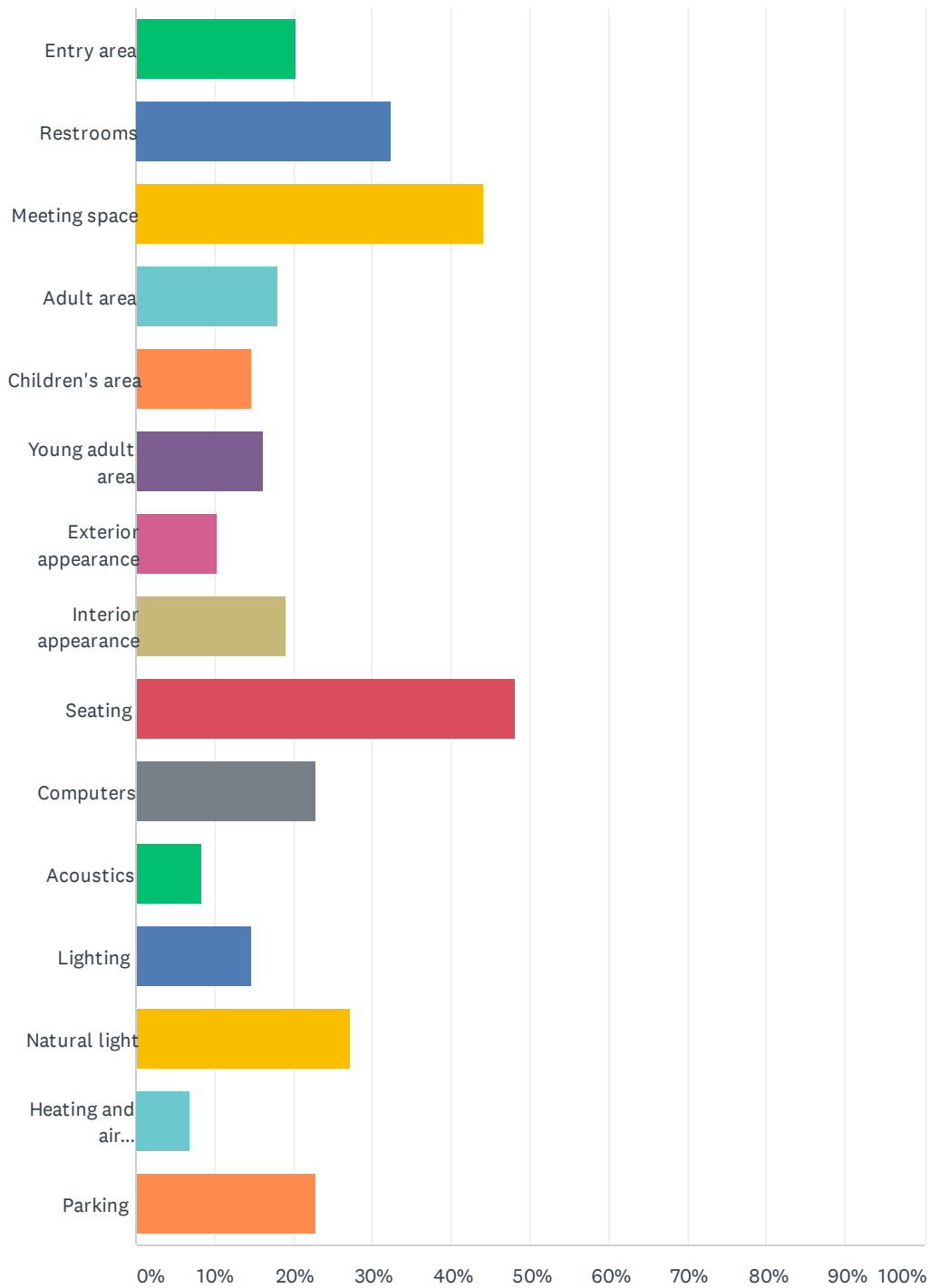
Other (please specify) Write-in Answers

- I am very satisfied with the library as it is. If internet speed can be improved when many users are on WiFi, that is only thing I can think of
- Music listening room, display area or window (for hobbies, etc & related books)
- Forgive my lack of imagination, these are great ideas
- ?
- Love it!
- Tech info classes (computer/phone use)
- STEAM
- Film
- Unless a more comfortable - chairs - tables - less shabby place - I won't linger in the library - my teens do not consider the library for them.
- Financial data base
- Would like to see longer check out periods for Overdrive books.
- I think the library should build special collections of relevance such as Virginia history including Native American and African American populations, development of the Shenandoah National Park and related resettlement, environmental and agricultural material related to the area.
- Don't use it enough to choose
- High School would provide all the needs for most of the listed expanded activities. With the Zoom and other online capabilities being deployed the need for a dedicated space for face to face meetings is diminishing
- Classes For MAC computers
- Programs to support our full or part-time farmers and ranchers; programs to support renovation of old farm houses and buildings. Would welcome programs to support development of new A/V bloggers
- Computer training
- I see the library's potential to do more to bring our community together: cultural events, lectures, book discussions, and so on. We have so many residents with interesting backgrounds to share.
- None
- Keep current library location and building. Great as is especially for college/studying. Nothing wrong with better/improved technology, seating, tables, study atmosphere, etc.
- Resources are typically biased to the left. Bring in more "far right" publications and you'll be better balanced because what you consider to be far right is really mainstream.
- NA
- I think the library is wonderful as it is, however, if it were to expand then keep it to the books, arts, and crafts please.
- For a small library you do a very nice job. Things do seem to be weighted towards a politically liberal point of view in the stocking of the shelves. A little more balance would be appreciated.
- A cafe is not at all essential but it sure sounds attractive to have something like that nearby!
- I'd also be interested in volunteering to help people with technology skills.
- Could do with more parking probably and the building footprint is small. Maybe an addition and rework the current space. The setting and location are great and you do a great job with the budget given. I enjoy visiting when I need to, pleasant space and experience.
- Book authors to speak.
- None
- Generally the county needs some larger meeting spaces available to the public to reserve. This doesn't necessarily have to be at the library.
- Increased ebook collection licenses.
- Question 22 was awful. There is a huge difference between "Always" and "Seldom" but you did not offer "Usually," which is what I wanted to answer.

- Nonprofits in the county are moving to new online platforms but adequate classes are not locally available. Training can be done online, but some skills are best learned in person
- Expanding lecture activities with appropriate publicity expanding book barn activities/donations/ sales and access offering classes on bridge, board games, chess tournaments and other small group activities
- Conference room for up to 20 people
- Audio books
- Interlibrary loans from other libraries. The capability to search the RCPL catalog and reserve items online. This was not available last time I checked.
- Love everything the library has to offer. I like it a lot better than Culpeper. Only thing is the distance.
- Expanded Rappahannock-specific collections. For example, move the Rappahannock Historical Society collections to the Library.
- Enrichment programs
- DVD/movie collection

Q24 What aspects of the existing facility would you like see improved? Check all that apply.

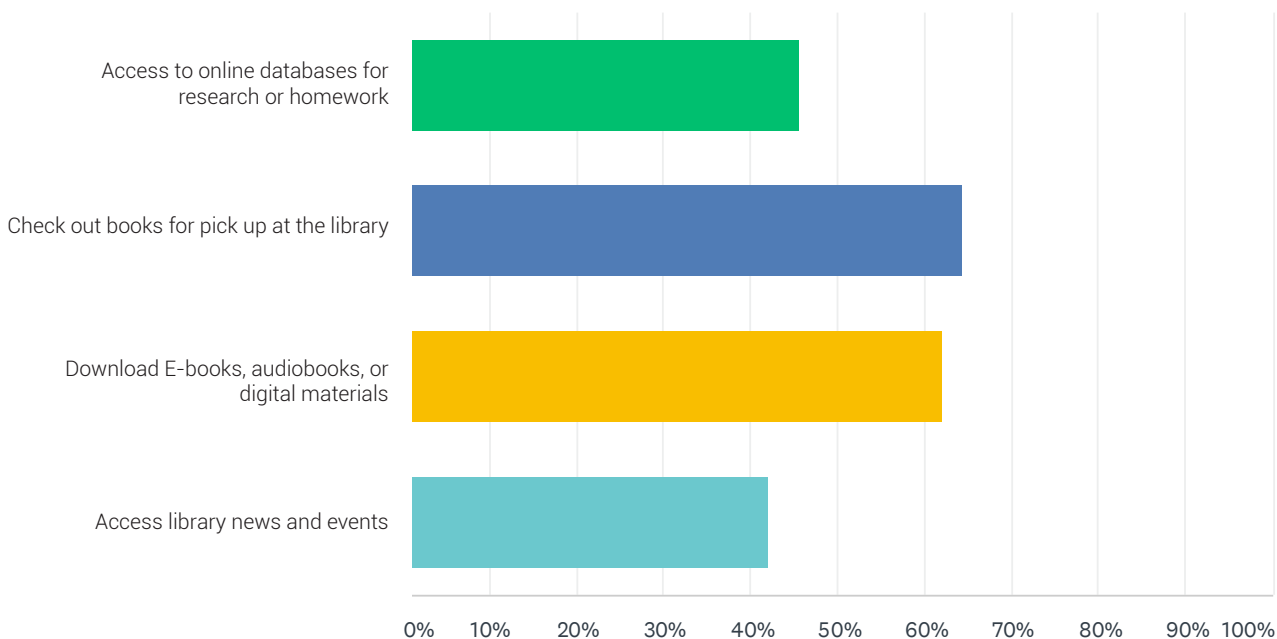
Answered: 272 Skipped: 178



ANSWER CHOICES	RESPONSES	
Entry area	20.22%	55
Restrooms	32.35%	88
Meeting space	44.12%	120
Adult area	18.01%	49
Children's area	14.71%	40
Young adult area	16.18%	44
Exterior appearance	10.29%	28
Interior appearance	19.12%	52
Seating	48.16%	131
Computers	22.79%	62
Acoustics	8.46%	23
Lighting	14.71%	40
Natural light	27.21%	74
Heating and air conditioning	6.99%	19
Parking	22.79%	62
Total Respondents: 272		

Q25 Do you or would you use the RCPL website for any of the following activities?

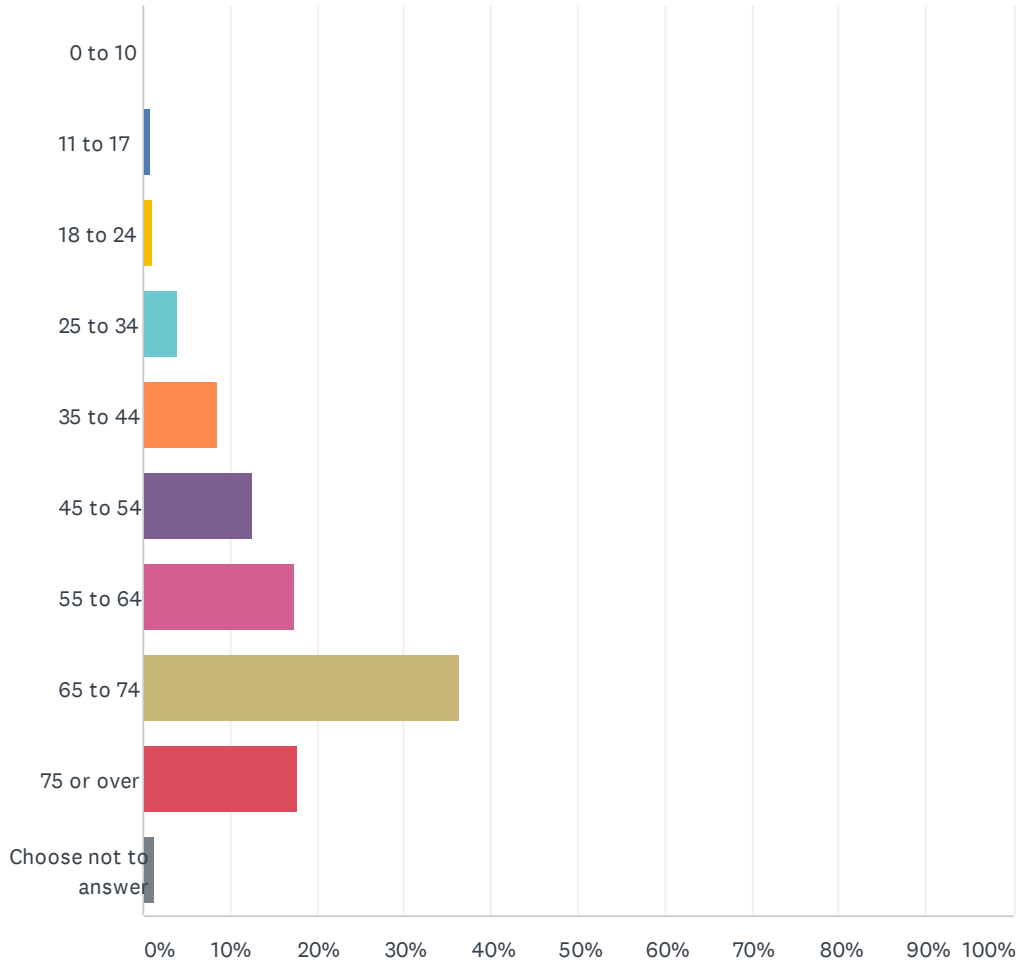
Answered: 340 Skipped: 110



ANSWER CHOICES	RESPONSES	
Access to online databases for research or homework	45.59%	155
Check out books for pick up at the library	64.41%	219
Download E-books, audiobooks, or digital materials	62.06%	211
Access library news and events	42.06%	143
Total Respondents: 340		

Q26 What is your age?

Answered: 445 Skipped: 5



ANSWER CHOICES	RESPONSES	
0 to 10	0.00%	0
11 to 17	0.90%	4
18 to 24	1.12%	5
25 to 34	4.04%	18
35 to 44	8.54%	38
45 to 54	12.58%	56
55 to 64	17.30%	77
65 to 74	36.40%	162
75 or over	17.75%	79
Choose not to answer	1.35%	6
TOTAL		445

Q27 What is your employment status?

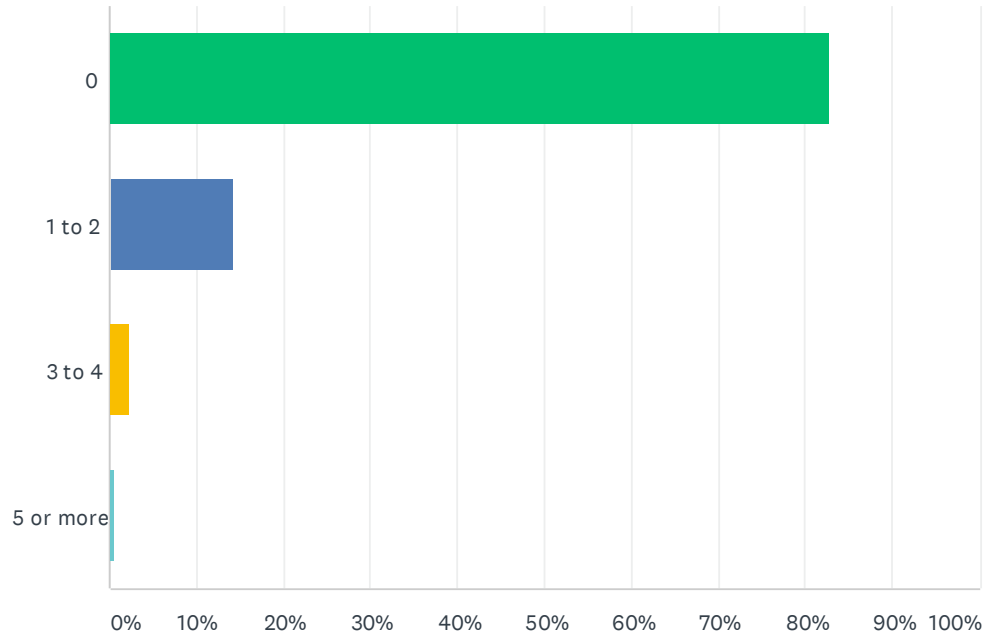
Answered: 442 Skipped: 8



ANSWER CHOICES	RESPONSES	
Employed	40.95%	181
Not employed	4.98%	22
Retired	47.74%	211
Student	1.13%	5
Choose not to answer	5.20%	23
TOTAL		442

Q28 How many children do you have between the ages of birth and 12 who would use the RCPL?

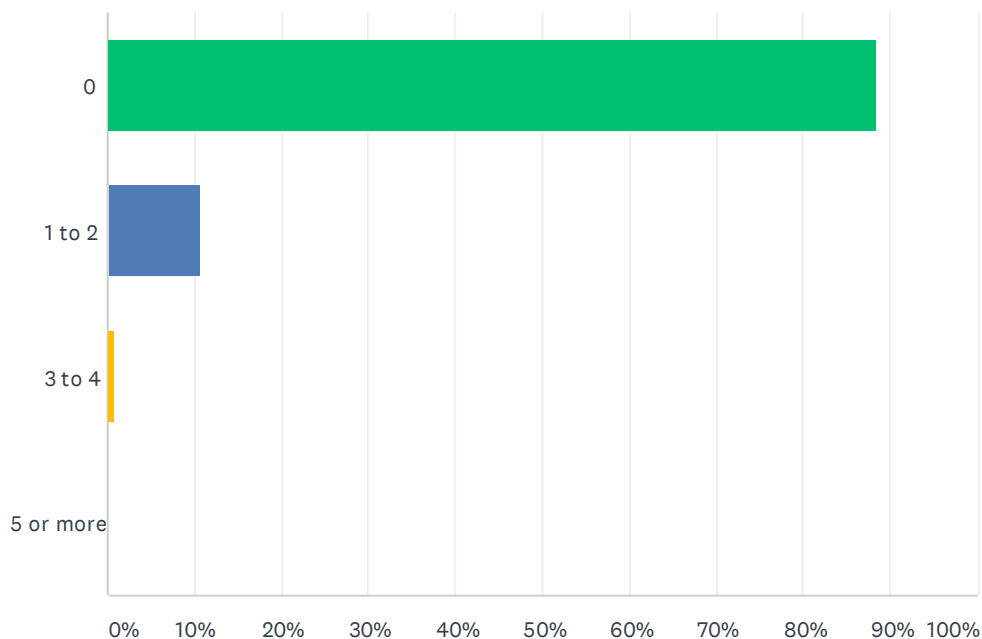
Answered: 438 Skipped: 12



ANSWER CHOICES	RESPONSES	
0	82.88%	363
1 to 2	14.16%	62
3 to 4	2.28%	10
5 or more	0.68%	3
TOTAL		438

Q29 How many young adults do you have between the ages of 13 and 18 who would use the RCPL?

Answered: 433 Skipped: 17



ANSWER CHOICES	RESPONSES
0	88.45% 383
1 to 2	10.62% 46
3 to 4	0.92% 4
5 or more	0.00% 0
TOTAL	433

Q30 Are there any observations or comments you would like to add about the existing RCPL and the need for library services in the County?

- About to close all comments in five minutes but I would be happy to talk with someone.
- Excellent librarians! Friendly and knowledgeable. Always available to answer questions! Thanks!
- I also buy books on Amazon
- I am a new RCPL user. Really excited to see this wonderful resource available
- I love the library. I have lived in other places with much larger multiple library locations, but the Rapp library is a very special place, it is a community hub, I love the building, the local art, the antiques, the staff is incredible. I do not want to see it moved or commercialized. I want it to keep its charm. It is perfect just as it is.
- This library is attractive and well maintained. I would like to see it larger, with more to offer and therefore more attractive. Above all, the library should be where people are and frequently come, near town buildings, restaurants, and/or post office
- I am not familiar with your programs for children as I have no need for them, but I would think that encouraging children to use the library would be a real challenge worth working for.
- I love the library as it is, modern and efficient. It seems perfectly suited in size and scope to our rural community. I wonder where the desire to change something perfect comes from? Especially during a time where the county seems to lack resources to address things that don't work. However, if there is money to spend as I just found it, then offering classes to help us locals learn to navigate this world, use cameras, make movies, record music: a plethora of local musicians live here, art, writing: yes. Thank you for asking for our feedback.
- Such an important place in our community!
- Love the county, library, and friendly/professional staff. Building is aged and needs work
- Best library around. Best, friendliest staff. **REDACTED** does an incredible job
- Would like a greater number of non crime oriented male fiction authors
- The library should be in a town or next to the school
- I like the idea of the library relocating to "Black Kettle Commons" because that would make it walkable for folks who live in town. I was sorry to see it locate outside of town though the larger building was good. I wonder though what would become of the existing building.
- I feel the existing library is adequate at this point. The location is good, and it is never crowded when I am here.
- Add "The Economist" to your magazine collection
- A fine small community library
- LOVE the staff!
- I love the books and magazines for sale in the lobby and always spend too much. I am grateful I am never available to hit the book barn because of the temptation to spend too much!! I admit - I am a book-a-holic. I don't believe we citizens need to come up with the money to create a California-looking Rapp building like was shown in the BOS presentation. UGLY! and my good friends **REDACTED** would HATE it (as did several other people at the BOS presentation!)

- I love our library and the people who work there are the best!!!
- No
- An expansion of books available is the biggest need (physical, digital and audio downloads)
- Would love to see online renewals and better website!
- It just could be so much more - nice staff - ok offerings of books - but building not up to par any more. Folks here do not seem to think we deserve more
- Happy I was able to go to meeting at school to hear about possibilities - it is time for a modern library especially for our school aged children
- Bathroom stinks!!! Could be the water? Interior needs reno/ upgrade.
- The children's programming back in the '90's was an integral part of my boys' development for social, educational and general curiosity development. The staff has always been so welcoming to my family.
- Outstanding staff.
- I am in favor of building a new library which would be better than a renovation of an old building
- The library and its staff, as is, is one of the nicest features of the Rappahannock County. I appreciate its country ambiance and would be very disappointed if the location of the library changes. Any pressure by realtors and property developers to move the library for the sake of 'progress' should be resisted. Library staff is best informed to make decisions about needed upgrades.
- I do NOT want the Library moved or changed in any way! It is a fine library and you should leave it alone! I did not fill out all the questions because they do not concern me as a citizen and the use of my library on a regular basis! I am not for moving the Library. Take care of any maintenance issues it has but leave it alone!
- While I am relatively happy with the library I support improvements that will benefit local students and families.
- See above comment
- I have never felt dissatisfied with the library services in the County. I use every library that I have access to, depending upon where I happen to be. I work in Culpeper, so it's more convenient to go there to the library.
- The library staff is your greatest asset. Knowledgeable, friendly, helpful, kind.
- Expand the books available from Overdrive. I don't use audio books, just the Kindle versions.
- I think you provide a very important service to the community.
- None
- Re: Meeting rooms: Presently RCPL serves some functions that might be provided by a community center. It would be useful to determine what will be an efficient and effective way to meet the community's need in the future ... might RCPL play a dual role? If so, what would be its scope?
- It is very important to modernize our current library, especially its technological capabilities. Physically it would do well to be a more open, welcoming space responsive to different age groups and uses.
- We love the library!
- I like the location and size of our library.
- No
- I have always enjoyed and been pleased with the library.

- The meeting room is under utilized and a really great 'neutral' meeting place especially for county issues.
- I like the used books for sale in the separate building. Would like to see it open more often
- A new building at Rush River Commons may be the best solution to the financial and technical challenges to be encountered by renovating the present building
- Nope
- Do not move the library from current location
- I don't see it as a community resource now. I'd love to see it play a bigger role in community
- **REDACTED** has been wonderful for my family for years, always so knowledgeable and helpful. I love the idea of the ukulele group that meets and instruments that can be checked out. Might be nice to have a selection of toys or games that can be checked out, as well. I don't know how much people read actual books any more, but the library could become a community center/Lord Fairfax campus/place to meet some of the greater needs of county residents a place of learning, stimulation, community gathering, art, and music. I like the idea of a cafe, just don't know how many people would use it. Thanks!
- I love it. I think it's a great benefit to community. Would like more one on one computers and staff. Individuals with special learning needs more assistance for them.
- Overall I am pleased with the library. I haven't used since mask mandates, but prior to, the staff has been outstanding. The seating is a bit uncomfortable.
- Exciting opportunity for Rappahannock County! I love the Samuels library in Front Royal and would love to have local access to this type of multi use learning facility.
- My family loves the RCPL and its wonderful staff! It's such a welcoming place and a community space. The Warrenton library has a bigger selection of books, but RCPL is great about ordering books on request.
- N/a
- I do not think we need a new library at a different location. For our population, the existing library can be modified and improved.
- No
- I like the idea of locating a new, tech savvy library at the development proposed in Little Washington—within walking distance of Food Pantry and Post Office, other offices. The present Library building could be retasked with county offices, meeting facilities, historical museum, art center, etc. There are a myriad of possibilities!
- The library is an asset to your community and surrounding counties. I prefer it over larger systems because of your friendly and professional staff and their attention to detail.
- I like RCPL and feel that all communities should have a library available.
- It may be off-topic, but I have really enjoyed and read a lot of works in the local authors collection.
- Extended weekend hours would give us something "to do" in the county on Sat and Sunday
- Our current library and location is perfect the way it is.
- Hello, **REDACTED** and I used the library a lot and loved it when we owned property in Flint Hill. The farm was sold, husband died, and I no longer will use your facility. Your survey is a good idea. **REDACTED**
- I always recommend family restrooms and baby changing tables in both men's and women's restrooms. Thank you!

- I strongly believe that the library is the center of the community. However, I am concerned about some of the suggestions here. The library should not duplicate efforts that already exist in the county. Art programs, lectures, continuing education, craft programs, etc. are all already offered by various organizations. If those happen, they should be done in partnership with those organizations. I abhor the focus on STEM and believe that is the last thing the library needs to provide the community. The library needs to promote literacy, literature, and access to information. Everything should be centered around that. I know a lot of programming is popular at libraries right now; that's great for larger communities, but it can be a distraction. Libraries are about putting books in people's hands (real books, not ebooks unless it is absolutely necessary). So I think the focus should be on expanding the collection, creating an inviting place for people to spend time reading and studying, and hosting events that promote literacy and literature (host events with literary themes, hold a reading buddies group for young kids and older kids or adults to read together, celebrate Dr. Seuss Day, coordinate activities with the local schools, etc.). I also think a home delivery program for books would be beneficial because it's all about putting books in hands. Expanding the collection of large print books will be helpful for meeting the needs of the aging population as well.
- My needs have always been met... facility, staff and resources. However, I support growth and resources to support new services or needs of the community!
- The internet has revolutionized information access but still has a long way to go in enabling rapid discovery of information to meet specialized needs. If libraries have an enduring role, it is in the connection of patrons with desired information. This can take the form of physical connections. as in guest lectures, mentor/guide programs, or invitational events to special collection providers, such as Virginia Tech Extension.
- Leave the library right where it is. It's a beautiful building and meets my needs as a community library.
- Need to attract more users, need to educate public as to what's available
- Thank you for engaging the public in this initiative.
- None
- No
- Thank you for initiating this survey to learn how library is doing & could improve.
- I'm far from well-informed about the so-called Black Kettle development. But instinct suggests that the library might want to be part of that --- a cultural center to enhance the quality of economic development. Perhaps instead of calling it a Library, we could have a Rappahannock Cultural Center? I can read books in my home --- but would drive to interesting Cultural Center events. Just a thought.
- The library is a very nice facility that serves the county very well . I honestly cannot think of any reasons why it would need any major changes. The location is excellent, regardless of where you live in the county. I highly recommend the library stay right where it is !
- Very dissatisfied that the hours are so limited when other surrounding area libraries are back on their regular full time schedule. Library for sure should be open on Saturdays.
- I think the existing Library is functional and in the perfect location. Is this being done because the employees want it or the public?
- Do not move to the Black Kettle Commons under any circumstances
- We have a good library now, but it is no longer up to date. As so many students don't have quality internet at home, they need the availability of study space that it could provide. Thank you for asking.

- Library services are important to the county and the library staff are uniformly excellent.
- The personnel are exceptional - friendly, helpful, and professional.
- The staff is absolutely wonderful and polite. They always make sure you're welcomed when you go to the library!
- I love our library. I think it is the best public service/space Rappahannock has to offer. When my now-husband was convincing me to move to Sperryville (his hometown), I knew it could be my home too after I saw the library, sitting picturesquely atop the hill (This is a true story. I'm a sucker for a cute library). My vote would be to keep the location and exterior of the building the same. I love the proximity to the park. When I bring my kids to the library, we often head to the park afterwards (I know many other Rapp moms who do the same.). It may not be the biggest or best library I have entered, but it is certainly the most "Rappahannock." I would urge the Board not to lose the feel of Rapp in making changes or updates to the library. That being said, there are certainly areas for improvement. There are only two reasons I've used other libraries since moving here: 1) When I am looking for a specific book and Rapp doesn't have it (the books in question weren't obscure titles); 2) To attend children's programs or adult lectures (I do this at RCPL too, but other libraries in the area are able to offer more programs/events due to their size/population). I would like to see better seating/work spaces/ meeting spaces, updated/expanded collections, and perhaps updated interior aesthetics. Ultimately, my dream would be to see RCPL become the thriving community hub of Rappahannock.
- The current Library and staff are fantastic. The Library is a great source and has been a great help accomplishing task with work and college. Already a great study environment but like anything in life, there is always ways to improve.
- Staff members are friendly, attentive, and helpful.
- The library just needs to be modernized a little bit, both in terms of collections and infrastructure. More programs for kids would be great. But we love our library!
- No
- The biggest needs I see are (1) larger meeting space; (2) weekly e-newsletter letting patrons know about library programs.
- None
- The majesty of the library on the hill as you enter Rapp is an asset to the county
- No
- I have always appreciated the work of the staff. Always helpful and willing...
- I love the RCPL and think you are meeting the need for library services in the county.
- Thank you! The staff is so wonderful. We love the library.
- Many of the books in the art reference section are old and more academic in nature. Some more recently published tutorial books for a variety of mediums would be nice. I have donated some in the past but have no idea if they qualified for the collection or went to the book barn.
- It is quiet and relaxing in the library.
- Thanks for your good work! If the fact that you have sent this out means that you are back to something like normal operations, you'll be seeing more of me.
- None
- As a teacher, I'd like to be able to advise students on the Library's content availability, access to internet, comfortable and welcoming space for high school students, and so much more.

- Leave it where it is and spruce it up or add to it/ It really is lovely up on that little hill.
- Don't remove the Yellowwood trees! :) You're doing a great job with what you're given to work with (space constraints, materials and staffing budget). If I didn't work for a library system I know I'd use it more. And as there isn't much for young people to do around here, hope it is or can be a place for young people to study and learn/grow. So many retired people who led successful careers, maybe have some inter generational programming to expose each other.
- While I find the current location to be adequate for most of my needs, I would be excited to see an expanded and more modern facility as part of the Rush River Commons. A more accessible, connected, and walkable space would be great for the community.
- Critical to meet needs info children and young adults
- I've thought it's a nice library. I like the site up on the hill.
- The library is perfect just the way it is. I see no reason for any changes.
- We use the Book Barn very often and like it a lot
- Library is fine for the size of the county.
- I like our little library and would certainly use it more often than I do now, but working out of the county makes it difficult to get there during open hours. Everyone there is very friendly and helpful.
- Do not move the library!!
- The library staff is SUPER. I think there is a need for more internet access and more meeting space in the county in general. We enjoyed the kid's programming when we had a child at home. Would enjoy more adult programming now.
- Current library is very acceptable. It would be nice to have larger area for meetings. Larger selection of books for adults would also be nice although I have always gotten what I wanted by the library purchasing--or borrowing.
- It's great! Don't change a thing or spend money you don't have.
- I wish it was rather larger and was able to work more as a community center
- Do not move the library!!
- We are relatively recent (3 yrs) part-time residents of RC and have found the library to be a real treasure. We have been amazed by how timely the adult collection is updated to include recently published popular/well reviewed books. It is a delight to work with the staff; they have always been very helpful. They did a great job during the C-19 shutdown — especially with the services improvised to accommodate its readers in borrowing books. We love the Book Barn and always find something we didn't even know we wanted/needed. We have heard some of the discussion/rumors about the facility moving to a new location. Although we recognize that the library likely needs additional and new/different kinds of space = a good sign that our civilization might survive — we would oppose a move to a new location. The current building is so conveniently and beautifully located, with adequate and easy parking. We would support enlarging/enhancing the current facility with any added/expanded space to be built in a style similar to and to compliment the existing library building.

- The size and location of the library are a perfect fit for our community.
- The RCPL is a beautiful facility and an asset to our county.
- Thanks for being in Rapp!
- No
- While the library is convenient for me, I can see that it may be very isolated for many of the county residents. It requires a vehicle to access and is not near the high school so young people can't walk to it after school. I am a retired Fairfax County school librarian and easy access is critical to bring in those young patrons—the patrons of the future. It is a beautiful building but it seems to have no life, no spark, no hum of activity and, most noticeably, no young adults present when I have visited. I know nothing about the RCPL budget or whether moving the library nearer the high school is even feasible or whether adding a special young adult section to attract patrons is possible but it would be so nice to see that. And I admit that I often head to the Warrenton library after checking the RCPL because the book I am interested in is not in the collection, so perhaps I am speaking about something about which I actually don't have a lot of knowledge.
- Cafe is an excellent idea!
- More books, please.
- As with the bank, and almost with the post office recently, it was a sad day when the library pulled out of the historic town of Washington onto a highway location, leading to a decline of the town and county seat as a gathering place for residents to accomplish several daily tasks on foot. This is happening all over America sadly.
- Would love library website updated. There seem to be glitches and also there is no function now that sends users an email when books are in or when they are due.
- I THINK OUR CURRENT LIBRARY SERVES OUR COUNTY WELL
- It seems to me that they need more space for both books, etc. and for people to read or do research
- If there is to be a move to a new location, keep it in or near town! A CAFE would be a great addition.
- I love the library and appreciate the effort that makes a good resource and place to go. Internet in the parking lot is popular because the county has lousy internet for most residents, and hopefully that will improve. However using a hotspot is not using the library. If the county had other hotspots, parking jams at the library would be less. Of course the internet has changed the distribution of information and the library could make more internet content resources available that individuals cannot readily get otherwise.
- Don't move the library, it can be reconfigured internally. I love that the \$\$ for the library was raised by the community— as evidenced by the fixture to the right of the door. If I remember correctly, all those folks gave at least \$1000.
- Like to see print materials greatly expanded and less emphasis on electronic resources.
- Need more meeting space, auditorium and/or theater, coffee shop, art space, outdoor areas, to make the library more of a community center.
- Wonderful staff. **REDACTED** does an amazing job. I love the library.
- Would love to see some evening hours - even once a week. It is hard to get to library when working full time - the same hours as library.

- Love to see a renovated/new library at Rush River Commons
- Please don't lose the small-town community environment and service level of the library.
- I think it a most critical institution for any community, especially this one.
- We love this library!
- I have always loved the Rappahannock County Library...and have found that they are great about helping to get materials from other libraries and ordering new material when possible...plus they are wonderful people
- The facility is adequate and the staff are outstanding. Don't spend a lot of money on a new building
- Don't move the library. Services are needed for meetings, for those who don't have computers; access to materials needed for employment, computer classes or explanations, etc.
- The location is Excellent and should not be changed. It is the most easily accessible public County facility in the county.
- **REDACTED** does a wonderful job.
- Longer time allotment at computers
- More people should take advantage of services. Staff is so friendly and accommodating. More meeting space would be good.
- While moving the library into the Akre development seems like it would make the library more accessible to walk in traffic, the future growth of the library might be more accommodative to the existing space improved by expansion.
- Do not move the Library over to that swamp and pay rent, the County owns the current building.
- It's in such a great location. Easy accessibility.
- A group for civil civic discourse would be good to have, and public service information about how to identify disinformation in the public discourse.
- None...good survey.
- So many counties offer children's programs - great for getting kids interested in reading, something that will serve them well the rest of their lives. In Arizona I worked with programs teaching parents ways to encourage their infant and toddler children to become good learners
- I'm guessing this survey is as a result of people who want to move it to suit their "new plan" for Washington VA. I personally do not wish to see it moved - I like the easy access - I personally never have an issue with parking, I like the outward appearance of the library and it is consistent with the Virginia theme of its institutions. What might be more useful and less of a traffic mess is if you built a bookmobile type adjunct office(s) in the new location like for book pickup after ordering on line, drop off /returns, computer stations and quiet places to read, small area for people to accumulate naturally and chat - make it a satellite office of the main post office where you could get a cup of coffee, chat, read papers & mags or book clubs could meet like that...
- Love to see more resources added to Overdrive or other online source. Staff is amazing!
- The book/cd selections need to be expanded.
- I read that someone wants to move it....why?
- The library is filling a need that should be filled by other buildings with it's meeting rooms. The COUNTY needs meeting rooms more than the library does. The location is beautiful, the building is beautiful and the book barn is great!

- A mobile library would be helpful in the summer to keep children reading.
- Na
- It is challenging for working parents to make use of the library because there are no weekend hours.
- Maintain the outside of the building. Perfect location. Few times I have been there no one else in there, had to search for someone so I could pay for copies.
- Expand the Book Barn hours
- Although I have not been a big user of the library, I feel a library is very important to our community. depending on what kind of programs you would offer I could be interested
- RCPL is a great library. Longer Saturday hours would be wonderful.
- Survey too long
- Beautiful site and building with great access.
- I think you're doing a good job. I was glad when the library reopened regularly after COVID restrictions.
- Thank you for all you do!
- Please let us check out materials online. Thank you!
- Maybe link regular library more closely w/book barn and brain storm ideas for marketing used books more actively?
- No
- Please just don't relocate it !!!
- Current location is convenient, but library needs significant updates in the physical plant, computers, work-space etc.
- I think we have to strike the balance between the things people traditionally associate with a library and providing modern facilities that allow those who might not otherwise have a access a place to use the internet, print, and make copies in a open an comfortable work area.
- It would be wonderful to have the library located at Rush River Commons and also develop some kind of a maker space that could be used by the whole community-to have it off by itself, removed from other resources is unfortunate.
- No
- I like the library where it is, but I do understand that some people have a difficult time getting there. If it was relocated, it should only be done if there is a major problem with the building or to make it more accessible for others who need it to be. we have always been very happy with library programs, services and inventory as they are.
- Check out your "competition" in the local libraries and library systems. I know a lot comes down to funding, but with volunteers, at least many programs can be cheap or free.
- The present facility is woefully inadequate on every count. Further, it has none of the opportunities for children and adults to work on media. The meeting facilities are below standard. We need a quiet area for senior citizens with seating appropriate to their needs. The same applies to facilities for children. Modern libraries have rooms set aside for makework projects, eg 3D printers and laser facilities. The present entrance is not welcoming. You didn't ask anything about space for staff. The current arrangement is scandalous. Surely there are more comfortable chairs available for people to sit in at meetings.

- I didn't select a preferred library hours because that depends on the day of the week. We are currently quite disappointed that the library isn't open at least one weekend day, as that severely limits our ability to come browse the collection and/or bring our toddler in to explore the children's area. If library continues to stay closed on the weekend, we would use the library from 3pm-6pm. If it's open on the weekend I think we would likely use it 10am-12pm or 3pm-6pm. I am very curious about whether RPCL could join an interlibrary loan program in which we wouldn't have to pay \$2/book. I would happily try to help arrange that if there is any possibility, as I know small rural libraries can't maintain large permanent collections.
- RCPL should be within walking distance of at least one population center. (Sperryville, Flint Hill, Washington).
- Not really. I love the library as it is.
- Do not, repeat, do not move the physical facility from its picturesque building and location!
- Nothing to add
- Have lived in the County for eight years, and have found the RCPL a real asset to the community. While the collection could be larger, the staff have been consistently well-informed and very helpful.
- Once again, I am perfectly happy with our Rappahannock Library and its location! Our family used it so often when our kids were growing up in the county, attending the Children's Story Time and the Summer Reading Program, researching when they got older, etc. Now that our children our grown and out of college, I still find it a great place, offering all I need from a library.
- Larger collection and more materials available in print instead of electronically
- Don't move the library; keep up the good work!
- If we could partner with other libraries in the area and have items transferred free of charge to RCPL so we could expand our access to reading materials and DVDs that would be an ideal situation for me. Thank you library staff!!! longer hours possibly??? at least on one or two days...
- **REDACTED** and **REDACTED** are welcoming and helpful! **REDACTED** seems to be a great addition. She has been very kind and interested in getting to know us. We love our library! We miss storytime and crafts greatly!
- We adore the library and try to use it as much as possible as a resource.
- It just seems shabby - computers have no privacy - bathrooms are awful and a terrible way to enter the library
- All staff at Library are very helpful generally, **REDACTED** was quite rude to my family and me. I did not appreciate her attitude towards us. This is my primary concern with this facility. Otherwise, I am very satisfied with my experience here. I think the Library serves the county well, some improvements, as noted in the rest of my survey, may be made.
- I like the location, building and don't want to spend county money changing anything.